# Innovate UK Knowledge Transfer Network (Innovate UK KTN)

Dawn Geatches 18<sup>th</sup> Sept 2023 dawn.geatches@iuk.ktn-uk.org



# The Innovate UK System

Innovate UK, Innovate UK KTN & Innovate UK EDGE



# **Innovate UK System**

### Innovate UK

Innovate UK is the UK's innovation agency: a non-departmental public body operating at arm's length from the Government as part of UKRI.

### Innovate UK KTN

Innovate UK KTN exists to connect innovators with new partners and new opportunities beyond their existing thinking - accelerating ambitious ideas into real-world solutions.

### **EDGE**

Innovate UK EDGE empowers innovation-driven businesses to grow at pace and achieve their industryand society-transforming ambitions.

# Funding opportunities



# Innovate UK BridgeAl

https://iuk.ktn-uk.org/programme/bridgeai/

bridgeai@iuk.ktn-uk.org

**Dr Claire Morris (She/Her)** 

Innovation Lead – BridgeAl

Innovate UK

Mob: 07858 679385

Claire.morris@iuk.ukri.org







BridgeAl is an Innovate UK funded programme, delivered by a consortium



£100m

Funding available



4

High growth potential sectors

Agriculture
Transport
Construction
Creative Industries













# Collaborative Al Solutions to improve productivity in key sectors (2 Strands)

https://apply-for-innovation-funding.service.gov.uk/competition/1715/overview/ad93e28e-0efc-4841-a927-6150c57b1525

Competition opens: Wednesday 27 September 2023

**Collaborative R&D** 



**BridgeAl** 



# Collaborative AI Solutions to improve productivity in key sectors (2 Strands)

https://apply-for-innovation-funding.service.gov.uk/competition/1714/overview/c85b3edc-0416-4e92-a5d3-014fe8aab148

Competition opens: Wednesday 27 September 2023

Single entity projects



**BridgeAl** 





# BridgeAl



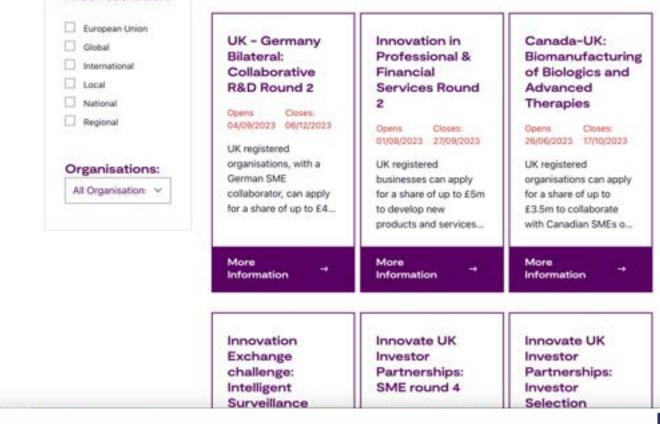
29 Sept 2023, 11.00 - 12.30 | Online

Register now





https://iuk.ktn-uk.org/opportunities/







https://apply-for-innovation-funding.service.gov.uk/competition/1539/overview/c1be09e2-f448-4559-8a56-2ab5c5c5d090

< Back to all competitions

### Funding competition

# Innovate UK Smart grants: June 2023 (Rolling call)

UK registered organisations can apply for a share of up to £25 million for game changing and commercially viable R&D innovations that can significantly impact the UK economy. This funding is from Innovate UK, part of UK Research and Innovation.

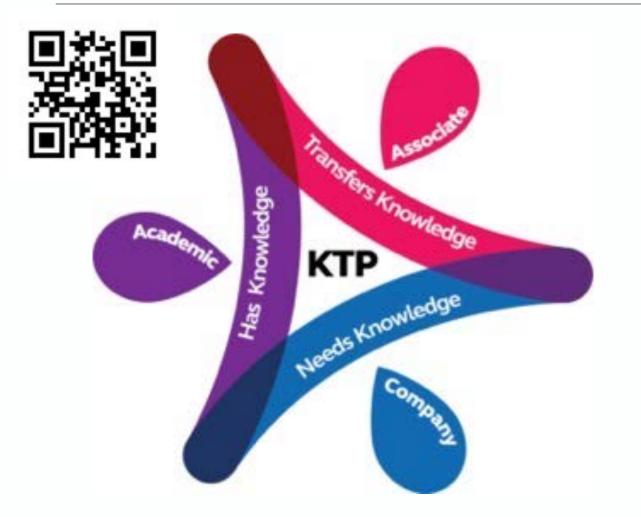
Competition opens: Thursday 15 June 2023

Competition closes: Wednesday 27 September 2023 11:00am

Start new application



# Introducing KTP (Knowledge Transfer Partnerships) https://www.ktp-uk.org/



## A partnership between:

- A successful, growing, UK-based
   Business/ not-for-profit organisation
   (including social enterprises and charities)
   that needs specific, innovative knowledge to make further positive impact.
- A university, college, research and technology organisation or Catapult in the UK (A knowledge base)
- Post/graduate (An Associate) who transfers and embeds the knowledge



# **KTP** is **Growing**





INCREASE IN BUDGETS

**AKT2 INNOVATE** 

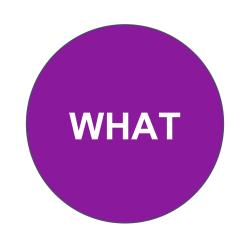


# **KTP Project Profile**



Any size, any sector including virtual UK based business & third sector

Public sector for Management KTP only



Any subject that is innovative, business-led, strategically relevant

### Demonstrates:

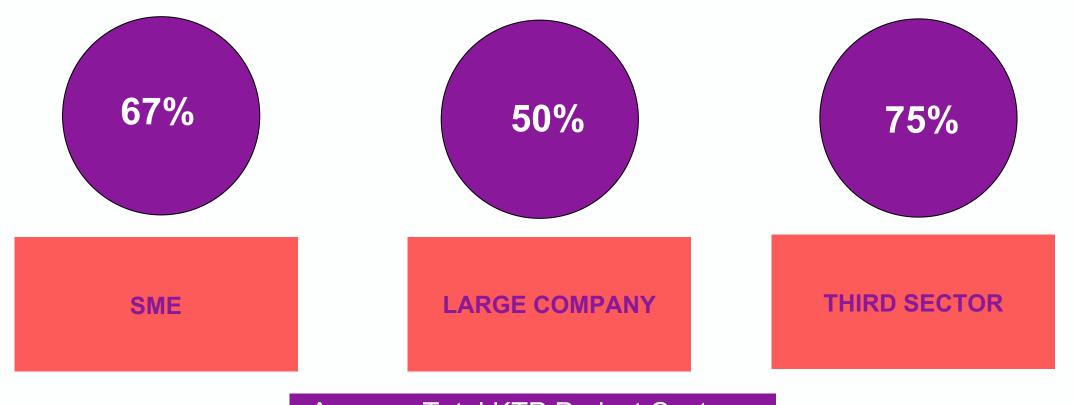
- **commercial** impact,
- innovation,
- knowledge transfer,
- embedded capability &
- coherent plan



**Delivers quantifiable benefits** for all three
partners

Creates economic, societal & environmental impact

# **KTP Project Cost - Grant Contribution**



Average Total KTP Project Cost per annum: £80-100K



# **KTP Numbers (2021 - 2022)**

Current Partnerships

**753** 

**KB** Partners

100

Business Partners

718

Associate Jobs

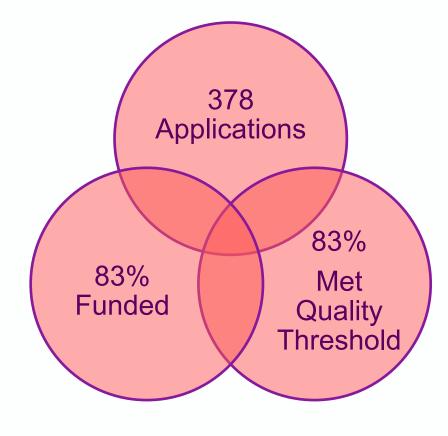
779

Current
Associates

504

Associate Vacancies

275





# **Knowledge Transfer Adviser (KTA) Support**

- A National Network of highly experienced Advisers with remit to support KTP delivery
- Locally based Expert Support and Advice throughout the project lifecycle
- Support and monitor the project
- Mentoring for KTP Associate
- Interface with other KTN resources/networks/sector specialists







# Wednesday, 22 March 2023

Wednesday, 17 May 2023

# KTP Rounds 2022/23

Wednesday, 5 July 2023

Wednesday, 6 September 2023

Wednesday, 1 November 2023

Wednesday, 13 December 2023

Wednesday, 7 February 2024



This Photo by Unknown Author is licensed under CC BY-NC



# **Accelerated Knowledge Transfer to Innovate (AKT2I)**

https://www.ktp-uk.org/accelerated-knowledge-transfer-to-innovate-akt2i-pilot-scheme/

- Up to £3m
- A UK Knowledge Base must work with a UK registered business, charitable company, or charity
- The maximum grant will be £35,000 per project
- The Business Partner must contribute an additional 10% (minimum) of the total project costs in cash
- Have a duration between 2 and 4 months
- End by 31 March 2023

### **Example of costs**

Based on project costs of £38,500

The Knowledge base would receive the maximum grant of £35,000

The business would contribute an additional £3,500

\*There is no upper limit to the cash contribution of the business





# **What Next?**

Contact your **local** Knowledge Transfer Adviser to find out more about KTP and Management KTP using the links below

KTP Website - www.ktp-uk.org

**Management KTP resources** – <u>www.ktp-uk.org/mktp/</u>

Twitter - @ktn\_ktp

LinkedIn- www.linkedin.com/showcase/ktn-ktp





# **THANK YOU!**



# **ADDITIONAL SLIDES**

**Examples of Study Groups** 



# **Example of KTP costs**

Contribution to associate employment costs	45,000	30,150	14,850	22,500	22,500
Associate development	2,000	1,340	660	1,000	1,000
Travel and subsistence	1,250	838	413	625	625
Equipment, consumables, and other costs	2,000	1,340	660	1,000	1,000
Knowledge base supervisor	8,000 for example	5,360	2,640	4,000	4,000
Estate costs	0	0	0	0	0
Additional associate support	18,000 for example	12,060	5,940	9,000	9,000
Grant payable or business contribution		51,088	25,163	38,125	38,125

# **KTP Costs**

Cost Category	Standard Costs (per year)	
Contribution to associate employment costs	£45K (£48K in London)	
Associate development	£2K	
Travel and subsistence	£1.25K (Standard can ask for more)	
Equipment, consumables, and other costs	£2K (Standard can ask for more)	
Knowledge base supervisor	Varies	
Estate costs (This includes the use of existing facilities and anything chargeable within the knowledge base. Normally this will be zero as the associate is located at the business partner's premises.)	Varies	
Additional associate support (These are the costs for managing the associate, such as computing, personnel admin, learning resources and secretariat support to the LMC)	Varies	

Standard KTP Budget
Approx. £100K
(per year)

**Grant rates** 

3<sup>rd</sup> Sector: 75%

**SME:** 67%

**Large Companies: 50%** 





# Practical lessons from LLM application development

# The narratives





they're amazing, they know everything, they can read and write any language; you just have to tell them what you want, and they'll give it to you :-)

they'll take over the world, take our jobs and kill us all; and they're all racist, sexist and will destroy the environment



Kittens or death;
"Program complete. Enter when ready." or "I'm sorry
Dave..."



# **Internal demos**

One month to explore practical potential by building internal demos

- simple chatbot
- support assistant
- sales assistant
- ai data analyst
- search augmented chatbot

Demos were intended to cut through narrative and understand practical utility



# Search augmented chatbot

Question: Who are the founders of NquiringMinds?

# Response from Google:

Nick Allott is the Founder & CEO at NquiringMinds. [Completely missed co-founder Anita Allott]

# Response from NquiringMinds:

NquiringMinds is a British AI company founded in 2010 by AI and cybersecurity experts from the mobile industry and defence research industry. Co-Founders Nick Allott (CEO) and Anita Allott (Director of Economics and Strategy) boast impressive credentials; Nick holds a Degree in Cognitive Science from Nottingham University...

# **External demo of product quality**



Concept: Fully automatic cybersecurity news feed <a href="https://nquiringminds.com/cybernews/">https://nquiringminds.com/cybernews/</a>

Automatically generate five to 10 cybersecurity stories per day

- Search the internet for a new cybersecurity news story
- Find the same news story elsewhere
- Use an LLM to read the stories and then generate our own version
- Repeat for lots of stories

We want our version of each story to be factually accurate and fully referenced

Should be good enough to run unattended

# **Choosing an LLM provider**



Chose OpenAl as the LLM API provider

- only one at the time
- models are cost effective and perform well

Much more choice now, but most models are marginal for most applications

- AI21
- Cohere
- Anthropic
- Open source disruptive in future

# Choice is non-trivial

- benchmarks are not very helpful in selecting models
- performance depends on prompt engineering

# Problems encountered and practical lessons learned

# LLMs tend to make things up



# Question: What is the largest star?

The largest known star is UY Scuti, a red supergiant in the constellation Scutum. It has a radius of 1,708 times that of the Sun and is around 5,000 light-years away from Earth.

Question: Present a detailed analysis of the evidence as to whether Google censors content relating to the coronavirus vaccine.

Based on the available evidence, there is no clear consensus as to whether Google censors content related to the coronavirus vaccine. The UK Government has raised concerns with Google about potential censorship of content related to the vaccine, to which Google has responded that it does not censor such content.

# LLMs tend to make things up



Called "hallucination" in the industry

## Practical lessons

- Tendency to hallucinate is very strong with free text outputs but can largely be eliminated with good prompt engineering
  - Tell the LLM what to do when it doesn't know the answer to a question, give it examples of what to do, provide it with the information it needs to answer, etc.
- Hallucinations can occur intermittently, so test thoroughly to make sure they're rare enough for your use case
  - But, how do you know if an output contains a hallucination?
  - Difficult if the LLM is generating free text outputs

# LLMs are very sensitive to their prompts



# Question: How do I segment my network?

To segment a network using EdgeSec, one must use VLAN tagging to separate the network into individual subnets. EdgeSec provides a set of algorithms to address fundamental security weaknesses...

# Question: How do I segment a network?

EdgeSec provides a range of tools to help segment a network, including VLAN tagging, which allows users to create individual subnets. EdgeSec also provides a Supervisor Service API...

- LLMs don't really "understand" in the way that people do
- LLMs generate text sequentially word-by-word, and the choice of each word depends on the words that came before, making the generated text unstable



# LLMs are very sensitive to their prompts

Prompt "engineering" is all about optimizing the words that you use to tell an LLM what to do

# Practical lessons

- Prompt engineering is difficult and time-consuming
  - changes can have arbitrary and unpredictable effects
  - the same prompt is not always interpreted the same way
  - natural language outputs are difficult to regression test
- Allow plenty of time for prompt engineering
  - test prompts thoroughly
  - become familiar with prompting tips and tricks



# LLMs are very sensitive to their prompts

# Practical lessons

- Prompts are not portable between LLMs
  - same prompt, different model -> different output
  - small differences in models -> big differences in output
- Switching provider is likely to require significant prompt re-engineering, resulting in lock-in



### LLMs can be difficult to control

### Failure to understand / follow instructions

- Examples of instructions ignored:
  - "Titles will be in title case..."
  - "Do not refer to the source text..."
  - "Format the results according to the JSON schema..."
  - "The text should have a formal style..."
- Sometimes LLMs take surprisingly literal interpretations
  - e.g. "The first story is about a cyberattack on WH Smiths, but the second story is about the announcement of a cyberattack on WH Smiths; therefore, the stories are not about the same event."





### Practical lessons

- Prompt engineering is difficult and time-consuming
  - Instructions can be misunderstood or completely ignored; this can happen some of the time or all the time
  - Avoid ambiguous instructions and think very carefully about possible alternative interpretations of prompts
  - Provide examples that demonstrate the desired behaviour
  - Avoid using "no" and "not" as they are often ignored and can make LLMs do the opposite of what you want
  - It matters where instructions appear in a prompt, so put what is most important at the start or end of the prompt



### LLMs introduce new vulnerabilities

Prompts do not intrinsically separate "code" (text giving instructions for action) from "data" (text to be acted upon)

- Gives rise to novel security vulnerabilities
  - Prompt injection attacks, where content injected into a prompt modifies LLM behaviour; analogous to SQL injection attacks
    - Prompt extraction hackers can extract prompts used by an application, exposing the IP of the application builder
    - Hijacking hackers can change the behaviour of an LLM in an application and use it to manipulate the application's users

## LLMs have limited capabilities



### Short context length

- LLMs have no memory and can only read a few thousand words at a time. This can have unexpected effects:
  - e.g. fails to effectively summarise long passages of text
  - e.g. forgets your name during a conversation

### Limited reasoning capabilities and understanding

· will sometimes make mistakes that no person ever would

### Practical lessons

- LLMs aren't good at everything
  - Are they really the best tool for the job?
    - Can they actually do what you want them to do?
    - Consider cheaper / faster / simpler / more controllable alternatives
  - Don't prompt engineer forever

### **Problems with LLM APIs**



LLM behaviour can change abruptly and unpredictably when models are updated

- See, for example, Chen et al., How is ChatGPT changing over time?
  - Likelihood of refusing to answer
  - Accuracy and correctness
  - Verbosity and style
- No long-term support for 'old' models
- No official support for users

LLM outputs may be stochastic even if you ask the API to make them deterministic

 Makes regression testing and continuous integration testing extremely difficult

### APIs might be unreliable

- High failure rate, highly variable response time
- Long default timeouts can hide problems in official performance statistics

### **Problems with LLM APIS**



Provider may use your data for their own purposes, so check T&Cs, privacy policy and monitor them for updates

Consider risks to privacy and intellectual property

### Practical lessons

- Be wary of the availability and responsiveness of the APIs
- Prepare for model updates in advance and use the overlap between old and new models to test and re-engineer prompts if necessary
- Be careful of the information you send to APIs
- Consider T&Cs, privacy policy, API performance and provider behaviour when choosing a provider, not just LLM performance
- Support the development of open source LLMs

### Conclusion



LLMs provide radically new capabilities in an easy-to-use form; one-stop-shop for a wide range of complex natural language tasks in a wide range of languages

Easy to get exciting results in-the-lab, more difficult to reach product quality; don't underestimate the time required

Technology and ecosystem is immature and will cause problems; providers are still learning, but both will improve rapidly – more choice and competition is on the way

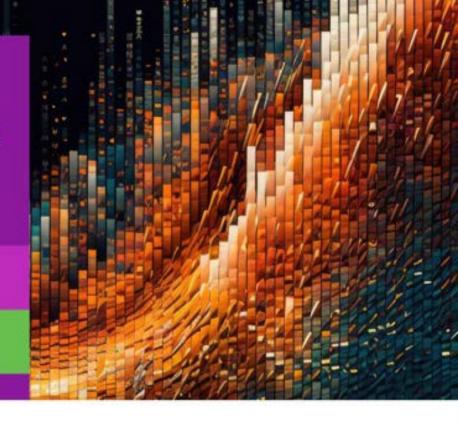
LLM users face risks from bad regulation, bad journalism, bad applications and the politicization of the technology



ChatGPT, Generative AI and Large Language Models Workshop: Supporting UK businesses to benefit from the AI revolution

18 September | Newcastle

09:30 - 16:00













## Al-Augmented Scenario Planning

**Architecting Futuristic Sustainable Cities** 

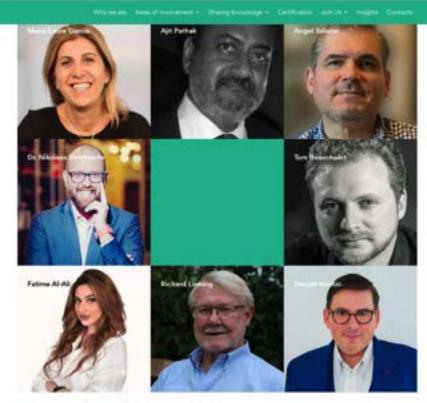
Innovate UK Workshop: ChatGPT, Generative AI and LLMs

## Angel Salazar PhD

World Innovation and Change Management Institute & Angel AI Ltd

Innovate UK Workshop: ChatGPT, Generative AI and LLMs

### **World Innovation and Change Management Institute**



Sharing knowledge and Experience

# **GOAL**

Using AI tools to generate plausible **growth scenarios** for Manchester to become a sustainable and tech-enabled city.

Explore the **risks** of misusing **technology and AI** that are associated with that future scenario.

Identify the **factors** shaping the evolution of alternative growth scenarios.



# Where should we start?

ROLE

CONTEXT

**TASK** 

**FORMAT** 

# ROLE

ACT as city planning expert with knowledge of sustainable development and architecting socio-technical ecosystems leveraging new technology such as big data, electric smart cars, internet-of-things (i.e., sensors), robotics, and artificial intelligence.

# CONTEXT

In a comprehensive planning session with distinguished city planning experts, we delve into the intricate aspects of Manchester's journey towards sustainability and its evolution into a technology-driven metropolis. The session is dedicated to exploring plausible growth scenarios for the city and dissecting the critical elements that underpin this transformative vision. Our experts need to steer the discussion by identifying the key drivers propelling Manchester towards this ambitious future while also scrutinising the formidable barriers that stand in its path. Through meticulous analysis, we aim to uncover the precise forces and obstacles shaping the city's destiny.

# CONTEXT (cont)

Furthermore, the session extends its focus to the ethical and strategic considerations surrounding the integration of technology and artificial intelligence (AI) into the city's framework. We want to engage in a thoughtful examination of the potential risks associated with misusing these technological advancements, thus ensuring that Manchester's growth aligns with both its sustainability objectives and ethical imperatives. This planning session encapsulates a collaborative effort to chart a course Manchester's future, guided by expert insights, thorough analysis, and a commitment to fostering a sustainable, tech-centric urban landscape.

# TASK A

ANSWER where should we start?

What are the questions we need to ask first?

What elements, ideas, factors, and mental models should we consider?

# **FORMAT**

Provide your answer as ordered bullet points with their explanation and grouping these by common issues.

# THE INITIAL REPLY

# https://chat.openai.com/share/52f56384-9a 88-4956-b7de-fb299f6a26d4

# ADDITIONAL CONTEXT

A segment of the city population may not want a tech-centric city, but a people- and eco-centric city, in which tech is just a set of tools that could be deployed to help achieve this, or could be used in other ways, including negative ones.

Somewhat associated with city growth is the whole issue of who is responsible for architecting it, including the extent to which this is a democratic or at least participatory process. This is a process that can be constrained by patterns of property ownership for example.

# TASK B

What are the risks associated with application of AI and other digital technologies into plans for the future development of a city like Manchester in a way that is both sustainable and people-centric?

# TASK C

What are the main factors that could make these risks harder to avoid?

# TASK D

Which of these positive and negative factors are both extremely important and extremely uncertain?

# TASK E

Can you attempt to specify which of this set of factors are hardest to predict, or whose development is most uncertain?

# TASK F

Taking two of these factors, can you generate four scenarios around the intersection of these factors if they develop in different ways?

# Coming soon



### Al Strategy for the Modern Enterprise

This book provides a comprehensive guide to developing an AI strategy that aligns with your business objectives. Learn how to leverage the latest techniques and technologies to transform your organisation.





### Compact Data Science

Discover the power of data science and how it can help you unlock insights, make better decisions, and drive business success. Available on Amazon, this book provides a practical and easy to follow guide to learning and using data science in the real world.

# Coming soon



### Limitless

Limitless is a groundbreaking book that serves as a beacon for business professionals, innovators, and creatives alike. This book is designed to spark curiosity and inspire readers by unveiling the extraordinary potential of Generative Al. Whether you're a business leader, a healthcare professional, an aspiring writer, or a musician, "Limitless" offers valuable insights and practical guidance.

### **ACKNOWLEDGEMENTS**

The following people are actively contributing to refine the Al-augmented scenario planning approach presented here.

Emeritus Prof. Ian Miles, University of Manchester

Volker Hirsch, Medicines Discovery Catapult & Amadeus Capital

**Praveen Tomar**, OFGEM

Prof. Martin Kunc, Southampton Business School

#### THANKS!

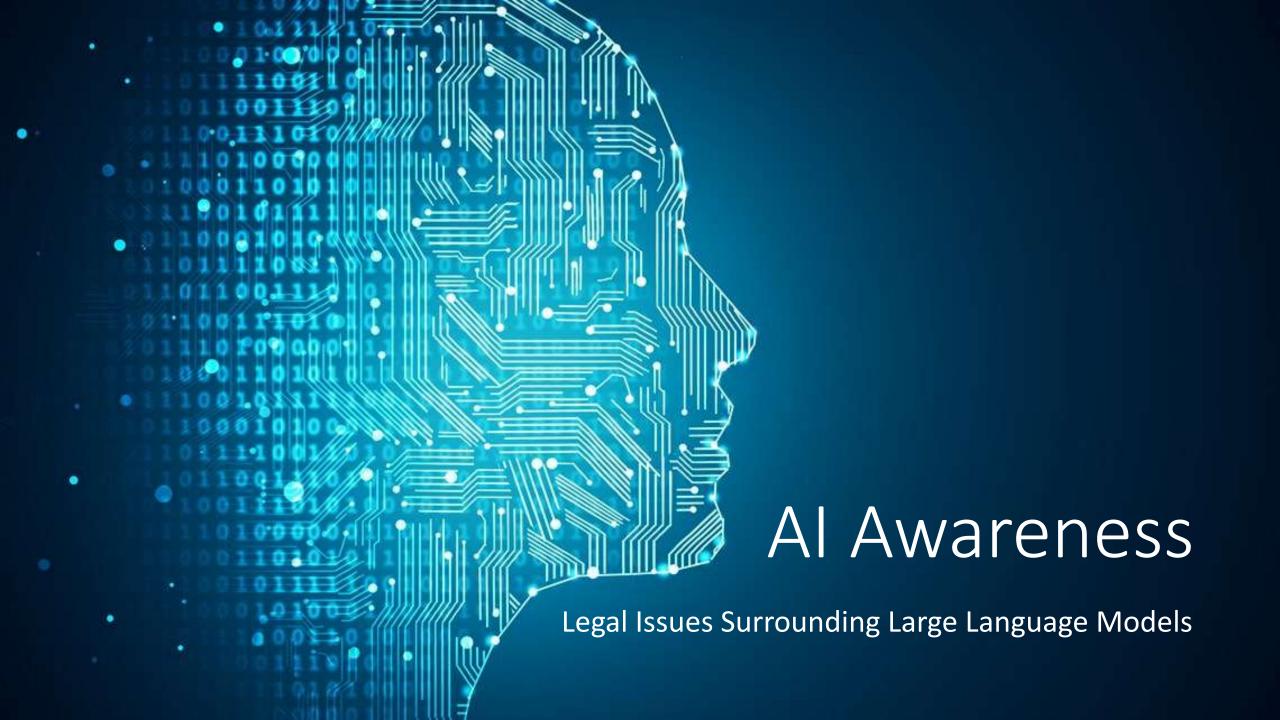
If you would like to share your feedback about the presentation and overall approach, feel free to contact me.

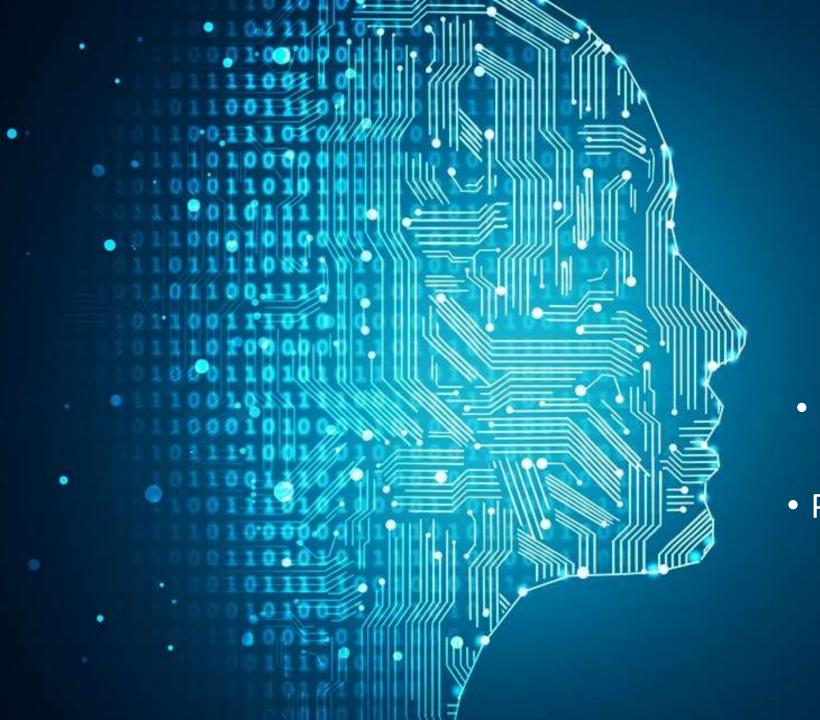
angel@angelai.co.uk

www.angelai.co.uk

https://www.linkedin.com/in/angeljsalazar/







# Introduction

Case Studies

Legal Frameworks

Key Risks in Using LLMs

Practical Considerations

Questions



ARTIFICIAL INTELLIGENCE / TECH / LAN

### OpenAl sued for defamation after ChatGPT fabricates legal accusations against radio host



/ ChatGPT is notorious for generating false and misleading information, but this seems to be the first defamation case filed against creator OpenAI.

By James Vincent, a senior reporter who has covered AI, robotics, and more for eight years at The Verge.

Jun 9, 2023 at 11:08 AM GMT+1 | 15 Comments / 15 New



Photo by Jakub Porzycki/NurPhoto via Getty Images

- Open AI sued for defamation in US.
- Reporter used ChatGPT for research into a legal case.
- The LLM response suggested the Claimant (a radio host) was guilty of fraud and embezzling funds.
- Several similar responses to follow up questions.
- Responses false.
- Radio host now claiming over \$75,000 damages for defamation (libel).



INNOVATIONS

# A professor accused his class of using ChatGPT, putting diplomas in jeopardy

Al-generated writing is almost impossible to detect and tensions erupting at a Texas university expose the difficulties facing educators

Tacing educators

- Professor in Texas used ChatGPT to "detect" Al-generated essays.
- Failed all students with positive responses.
- Disputes between lectures at students over academic integrity.

# Authors file a lawsuit against OpenAI for unlawfully 'ingesting' their books

Mona Awad and Paul Tremblay allege that their books, which are copyrighted, were 'used to train' ChatGPT because the chatbot generated 'very accurate summaries' of the works





- Group litigation of authors against OpenAl for copyright breaches.
- Allege that the LLM used their material to train ChatGPT.
- Use the material to create responses, without consent, credit or compensation to authors.
- Claim seeking unspecified damages and an injunction to prevent future use.

# OpenAI, Microsoft hit with new US consumer privacy class action

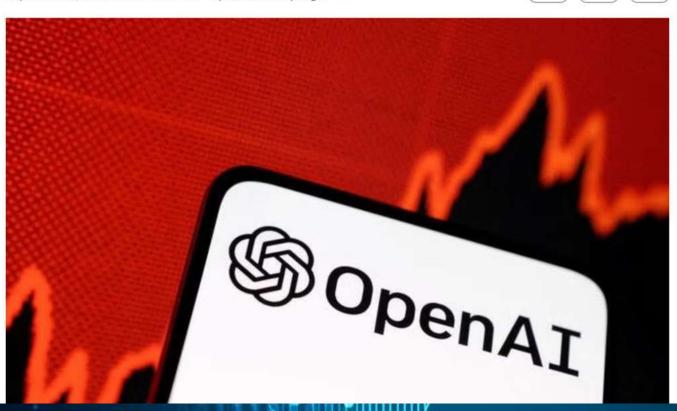
By Blake Brittain

September 6, 2023 8:52 PM GMT+1 · Updated 10 days ago









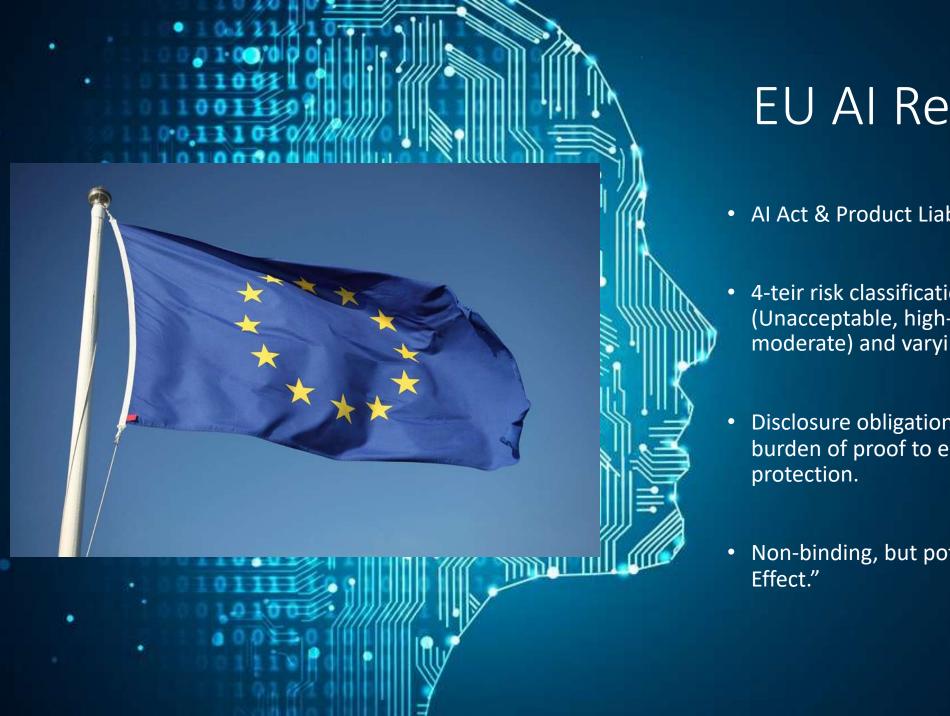
- Group litigation against OpenAl and Microsoft.
- Alleged that they use millions of personal data to train ChatGPT.
- Sourced from social media and other internet sites.
- Requesting unspecified damages and implementation of safeguards.





### **UK AI Regulation**

- White Paper 2023 "pro-innovation approach."
- No new legislation to regulate Al development or liability.
- Delegating to regulators (e.g. CMA, FCA, ICO) to implement the following principles:
  - Safety, security and robustness.
  - Transparency and explainability.
  - Fairness.
  - Accountability.
  - Contestability and redress.



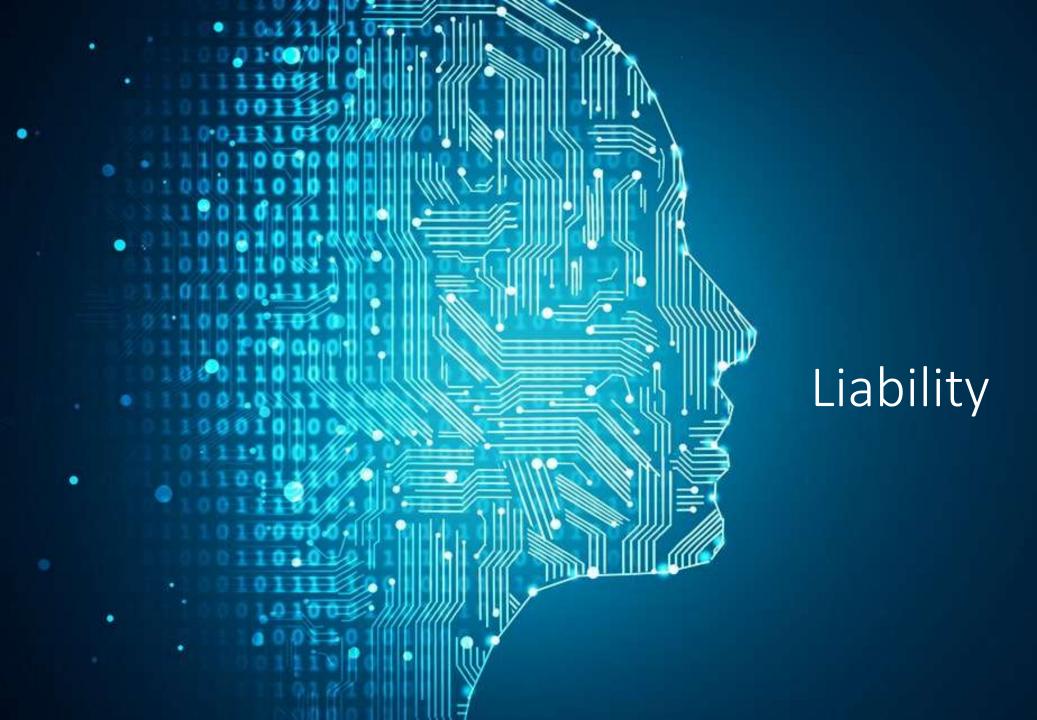
### **EU AI Regulation**

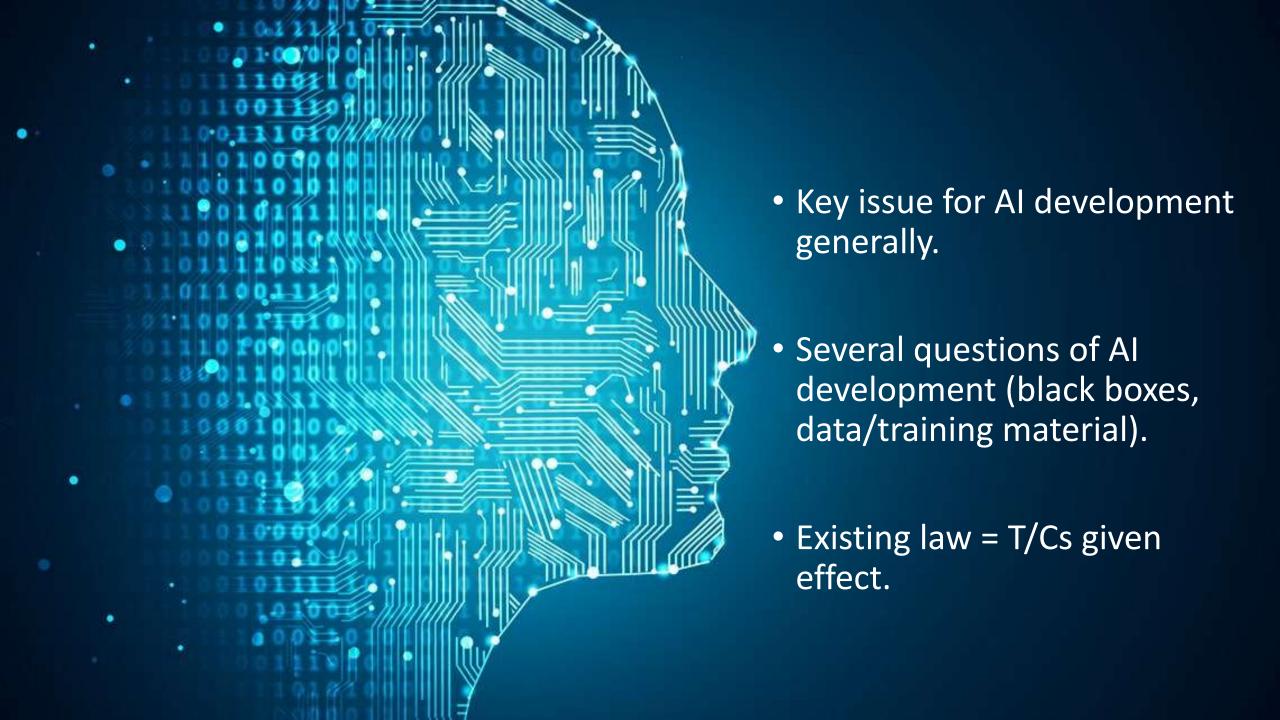
Al Act & Product Liability Directive.

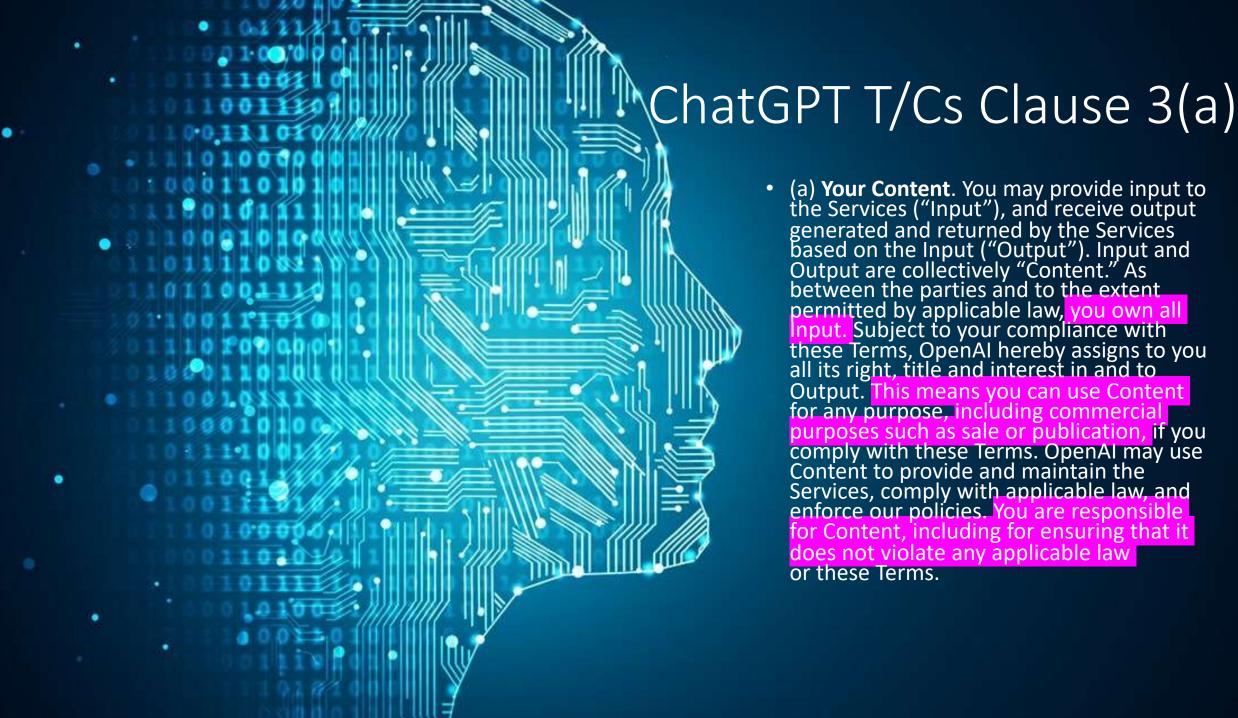
 4-teir risk classification of AI systems (Unacceptable, high-risk, limited and moderate) and varying requirements.

 Disclosure obligations and reversal of the burden of proof to ensure consumer

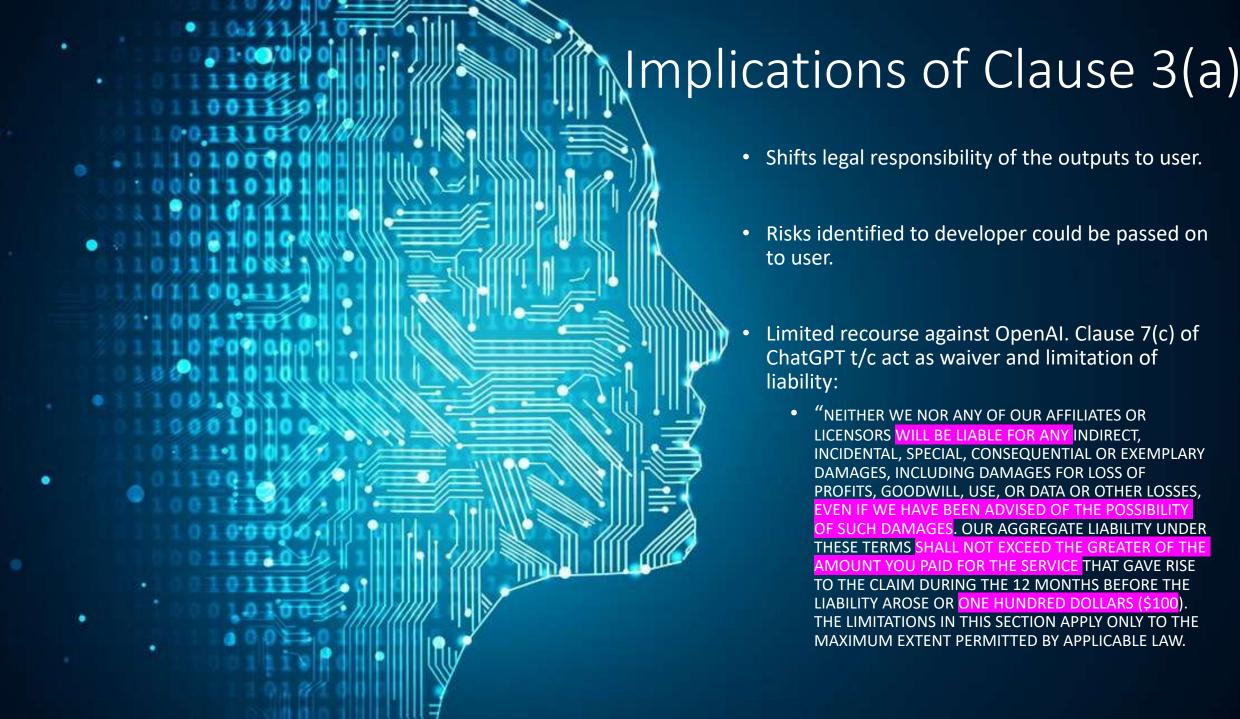
Non-binding, but potential for "Brussels







(a) Your Content. You may provide input to the Services ("Input"), and receive output generated and returned by the Services based on the Input ("Output"). Input and Output are collectively "Content." As between the parties and to the extent permitted by applicable law, you own all nput. Subject to your compliance with these Terms, OpenAI hereby assigns to you all its right, title and interest in and to Output. This means you can use Content for any purpose, including commercial purposes such as sale or publication, if you comply with these Terms. OpenAl may use Content to provide and maintain the Services, comply with applicable law, and enforce our policies. You are responsible for Content, including for ensuring that it does not violate any applicable law or these Terms.



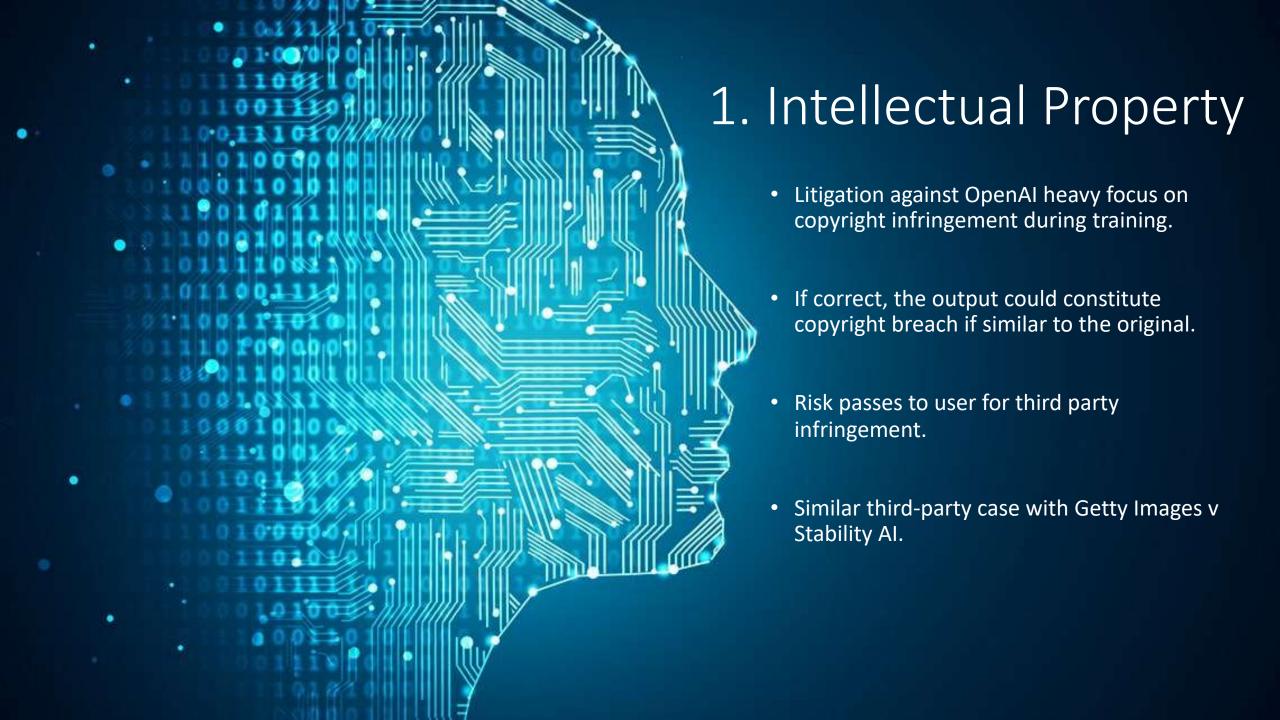
Shifts legal responsibility of the outputs to user.

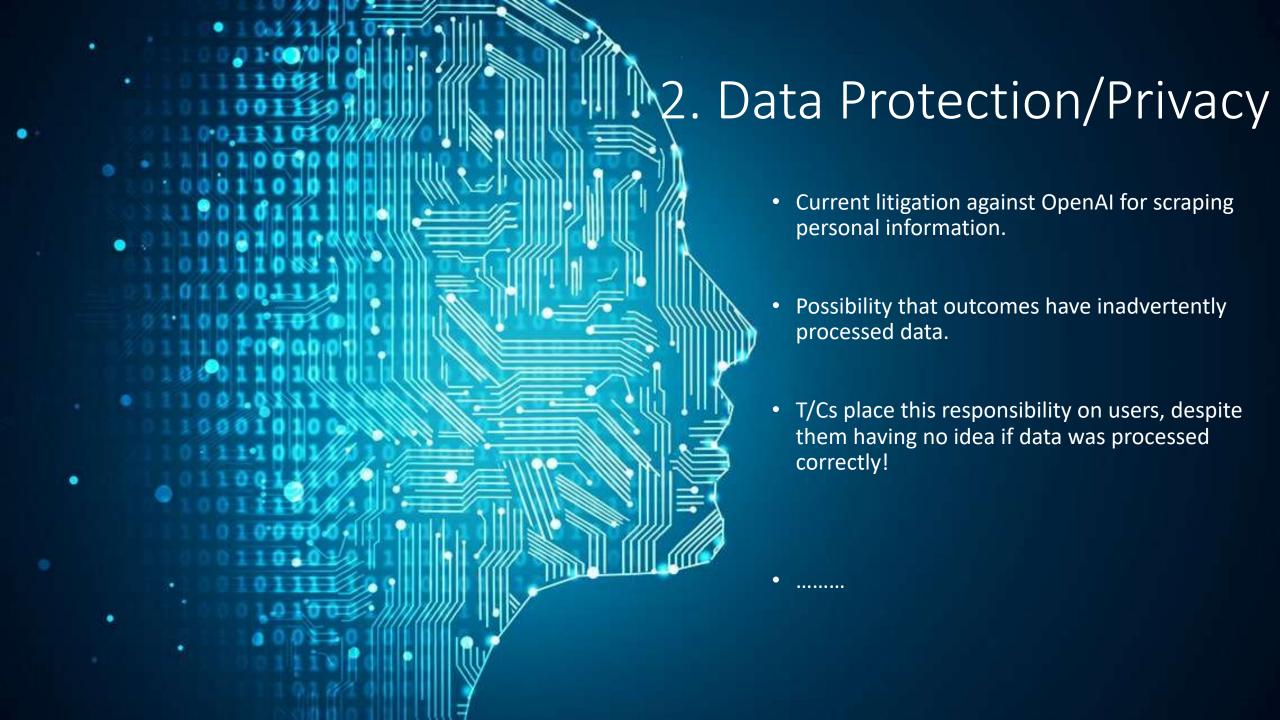
Risks identified to developer could be passed on

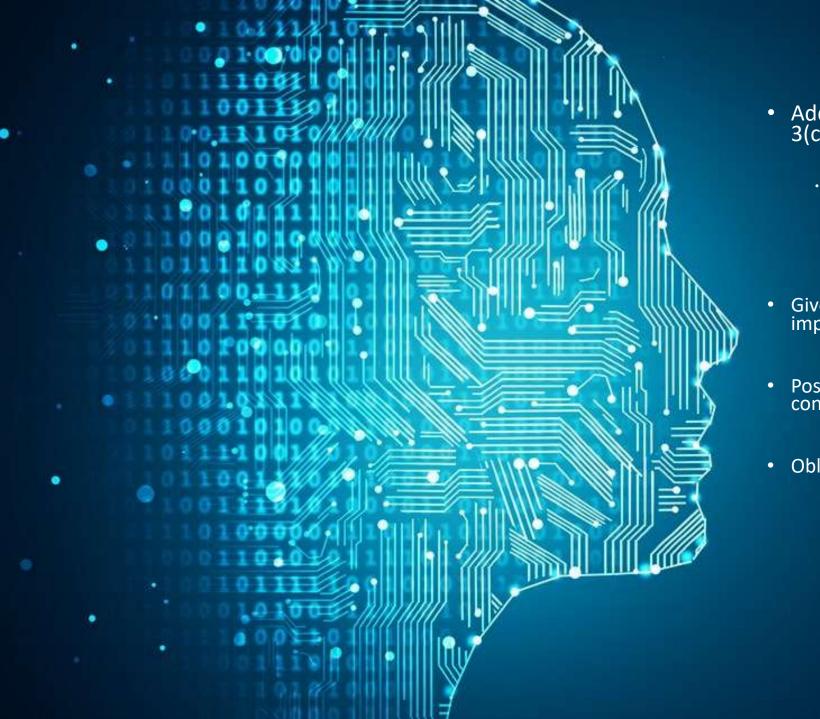
Limited recourse against OpenAI. Clause 7(c) of ChatGPT t/c act as waiver and limitation of liability:

> "NEITHER WE NOR ANY OF OUR AFFILIATES OR LICENSORS WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, OR DATA OR OTHER LOSSES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR AGGREGATE LIABILITY UNDER THESE TERMS SHALL NOT EXCEED THE GREATER OF THE AMOUNT YOU PAID FOR THE SERVICE THAT GAVE RISE TO THE CLAIM DURING THE 12 MONTHS BEFORE THE LIABILITY AROSE OR ONE HUNDRED DOLLARS (\$100). THE LIMITATIONS IN THIS SECTION APPLY ONLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

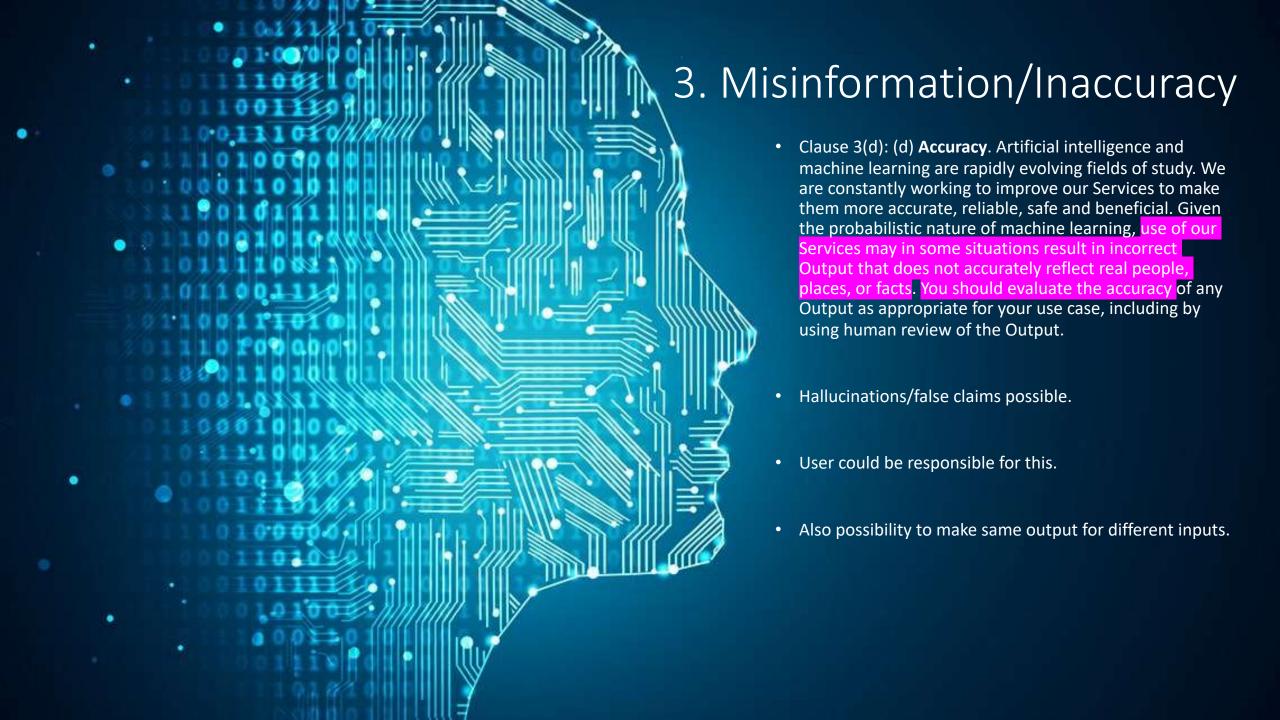


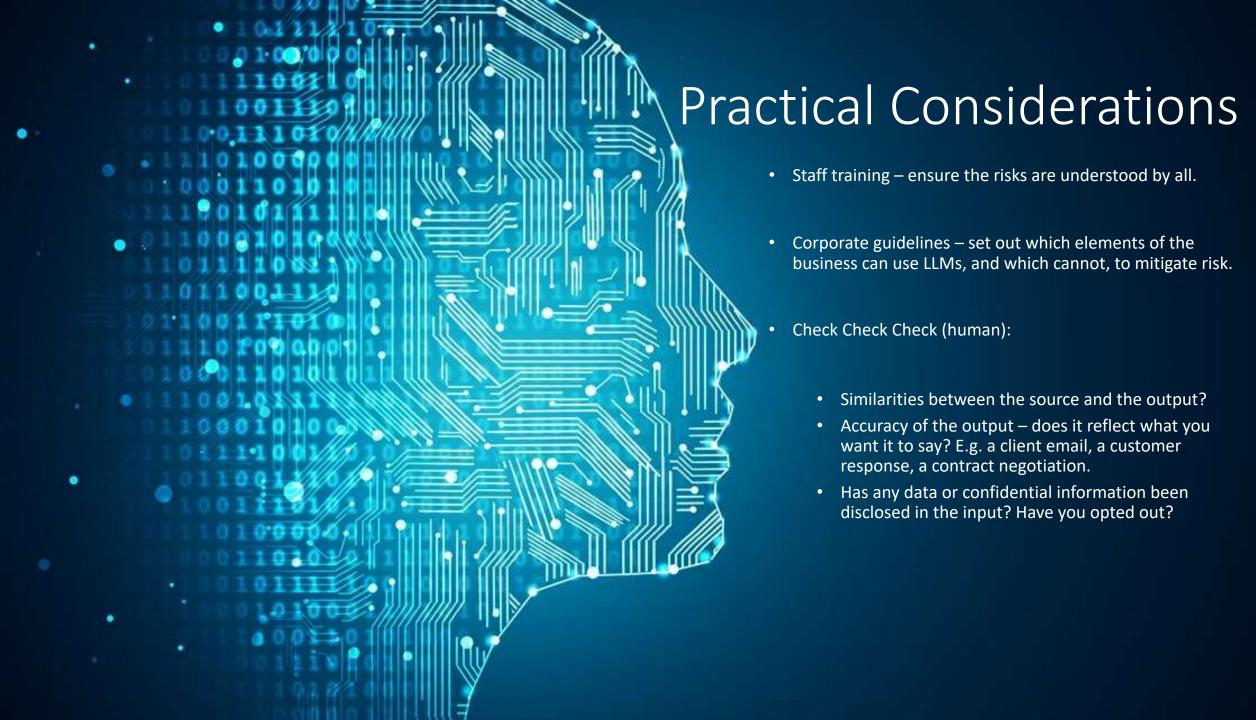






- Additional risk of Data Breaches. Clause 3(c) of ChatGPT T/Cs:
  - We do not use Content that you provide to or receive from our API ("API Content") to develop or improve our Services. We may use Content from Services other than our API ("Non-API Content") to help develop and improver Services. You can read more here about how Non-API Content may be used to improve model performance. If you do not want your Non-API Content used to improve Services, you can opt out by filling out this form. Please note that in some cases this may limit the ability of our Services to better address your specific use case.
- Gives OpenAI permission to use inputs to improve their services i.e. using personal date.
- Possibility of data breaches/distribution of confidential info.
- Obligation on user to ensure GDPR compliance.



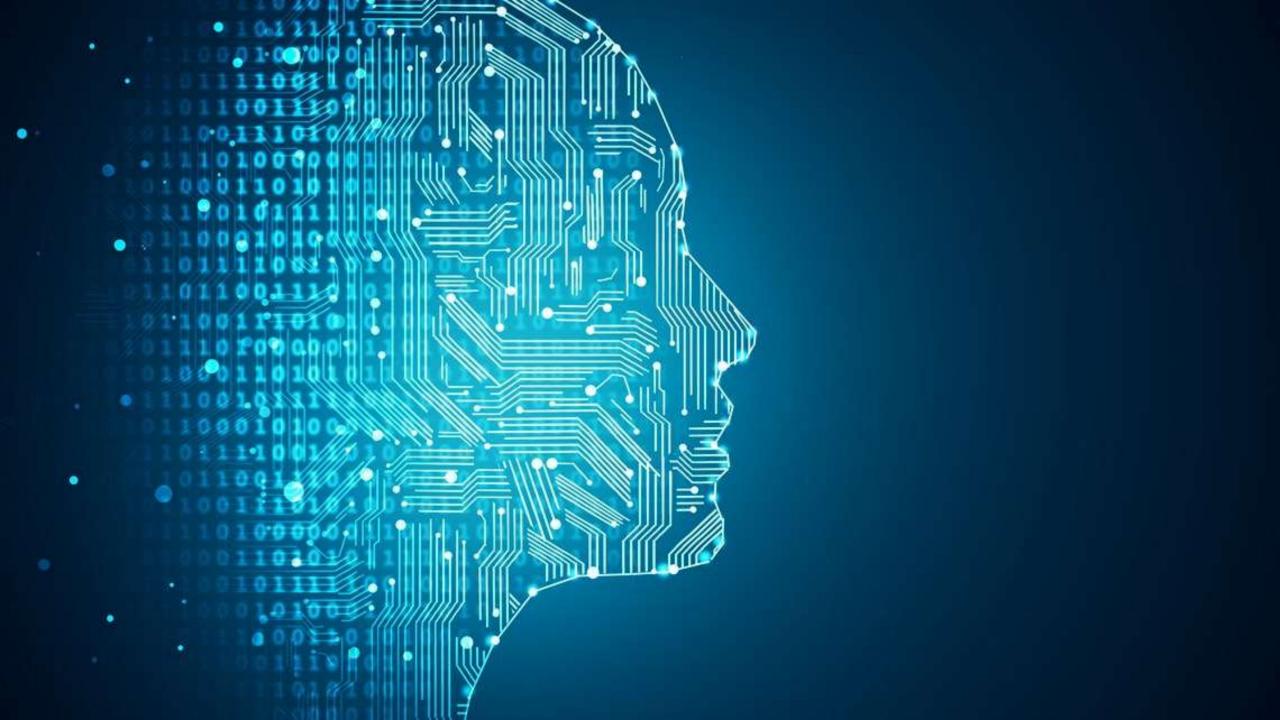


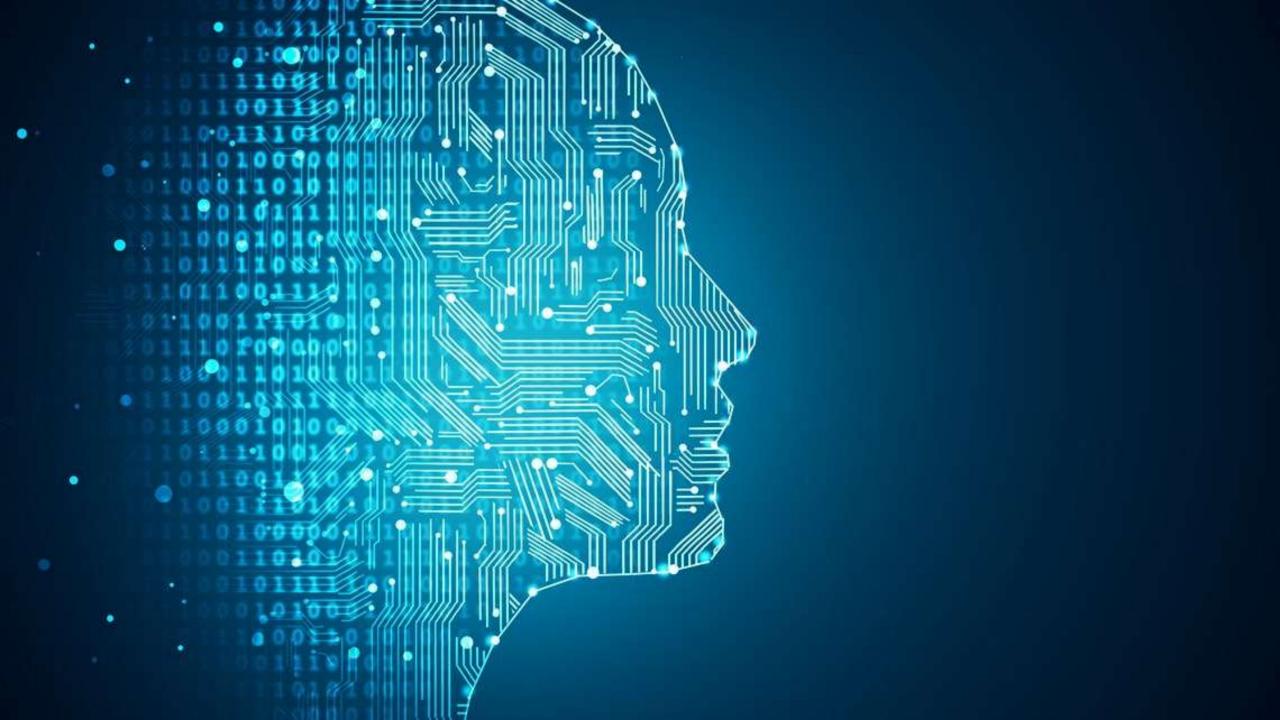


### Questions?

Charlie Stonehill (*Charlton Stonehill Ltd – Director*)

info@charltonstonehill.com





### Finding the needle in the haystack

#### Stephen McGough

Reader in Machine Learning Fellow, Alan Turing Institute Al lead, for NUCoRE Cyber Security & Resilience Al lead, for N8 Machine Learning (Newcastle)

Monday 18<sup>th</sup> September 2023

stephen.mcgough@Newcastle.ac.uk



# Suppose you have a lot of documents

- How to find what's in there?
- What's important?
- What's significant?



Identifying Changes in the Cybersecurity Threat Landscape Using the LDA-Web Topic Modelling Data Search Engine, HCII 2017

### Topic Modelling: Latent Dirichlet Allocation (LDA) Topics

```
military government national phacker industry technology bonds company technology bonds bots affected by system industry between the system of the system of
```

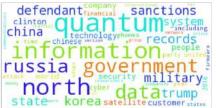


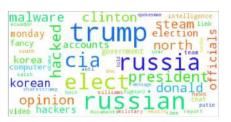


Identifying Changes in the Cybersecurity Threat Landscape Using the LDA-Web Topic Modelling Data Search Engine, HCII 2017

### Topic Modelling: Latent Dirichlet Allocation (LDA) Topics



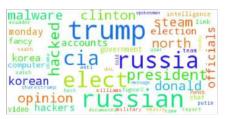






#### Select topics

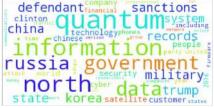




### Topic Modelling: Latent Dirichlet Allocation (LDA)

**Topics** 



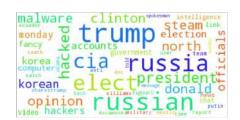






#### Select topics





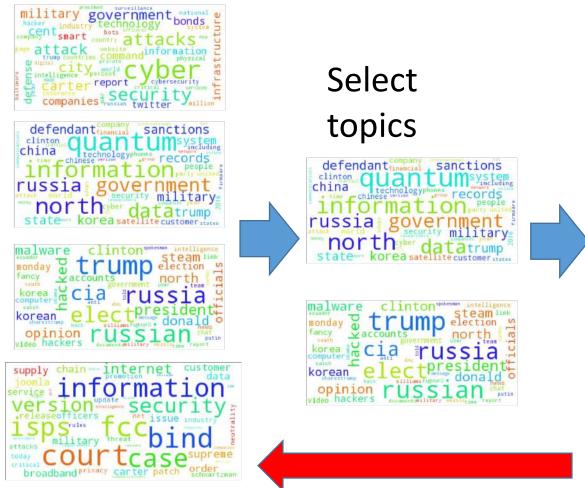
## Select words from topics

US Govt Data Shows Russia Used Outdated Ukrainian PHP Malware

The United States government earlier this year officially accused Russia of interfering with the US elections. Earlier this year on October 7th, the Department of Homeland Security and the Office of the Director of National Intelligence

### Topic Modelling: Latent Dirichlet Allocation (LDA)

**Topics** 



Select words from topics

US Govt Data Shows Russia Used Outdated Ukrainian PHP Malware

The United States government earlier this year officially accused Russia of interfering with the US elections. Earlier this year on October 7th, the Department of Homeland Security and the Office of the Director of National Intelligence

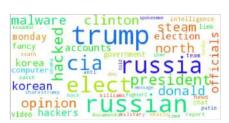
Identifying Changes in the Cybersecurity Threat Landscape Using the LDA-Web Topic Modelling Data Search Engine, HCII 2017

### Topic Modelling: Latent Dirichlet Allocation (LDA)

**Topics** 

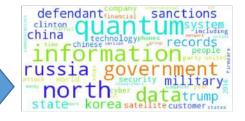


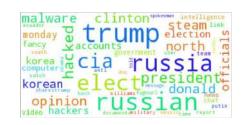
defendant management sanctions clinton Quantum system china discounting the china discou





Select topics

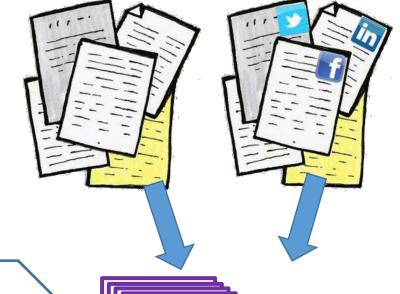


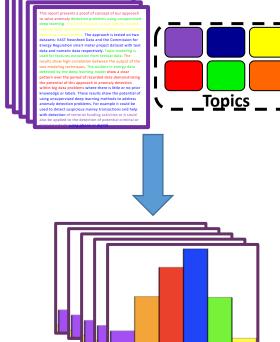


Select words from topics

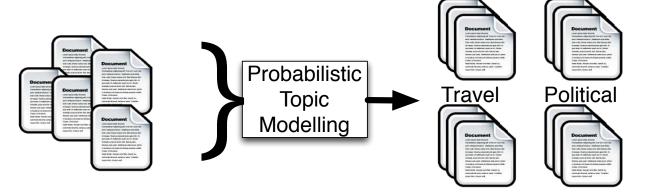
US Govt Data Shows Russia Used Outdated Ukrainian PHP Malware

The United States government earlier this year officially accused Russia of interfering with the US elections. Earlier this year on October 7th, the Department of Homeland Security and the Office of the Director of National Intelligence

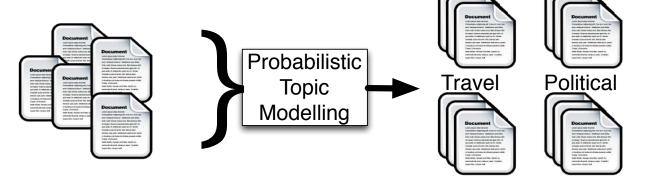


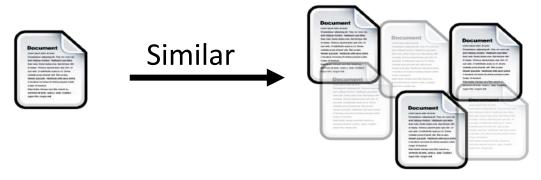


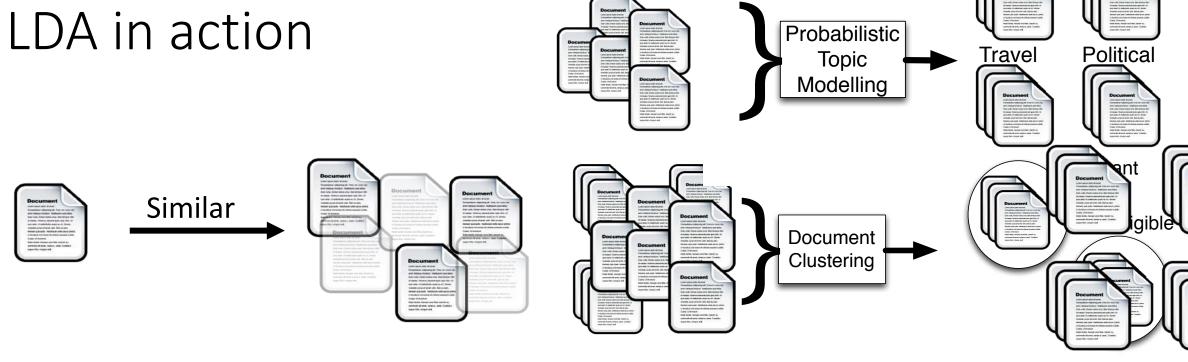
### LDA in action

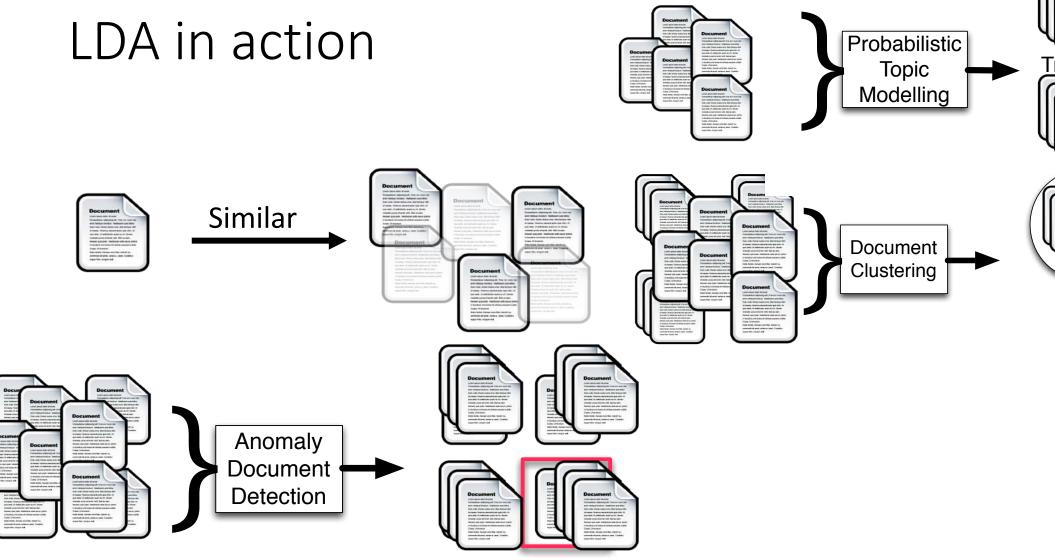


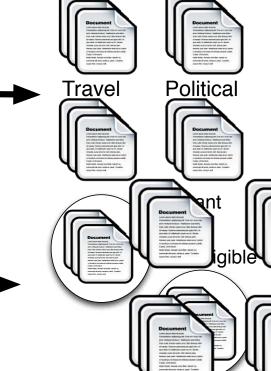
#### LDA in action

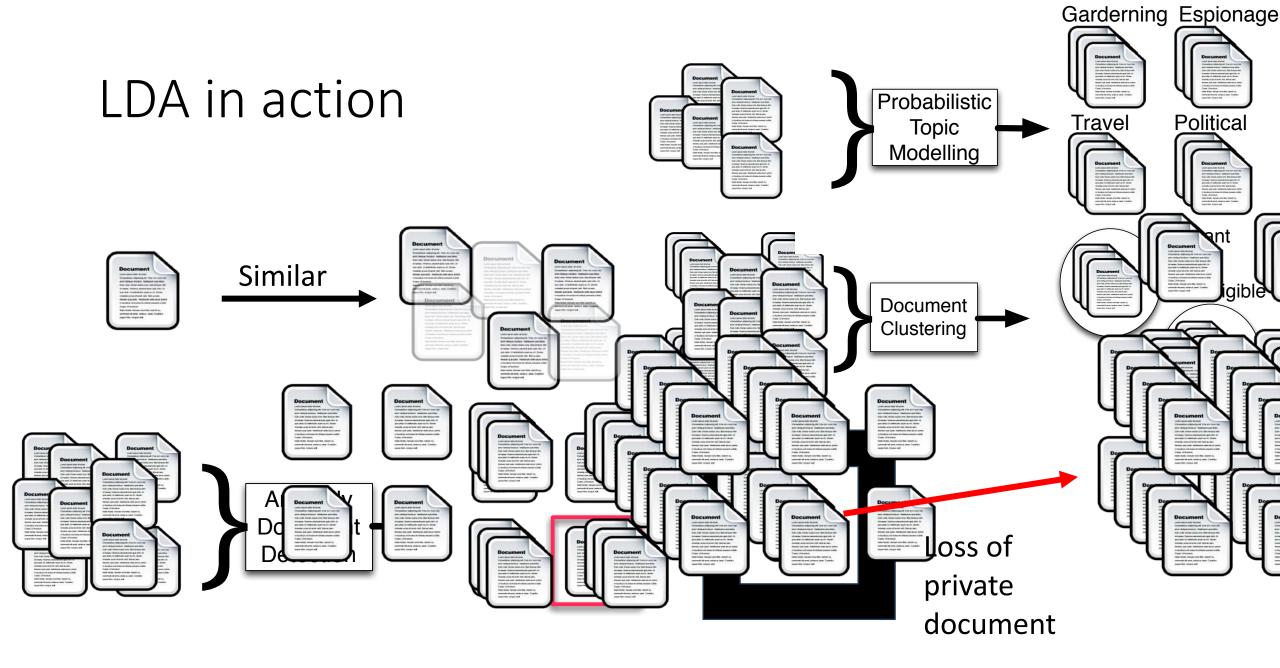




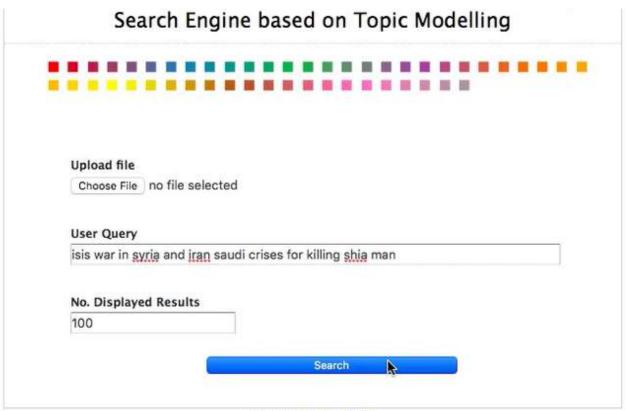






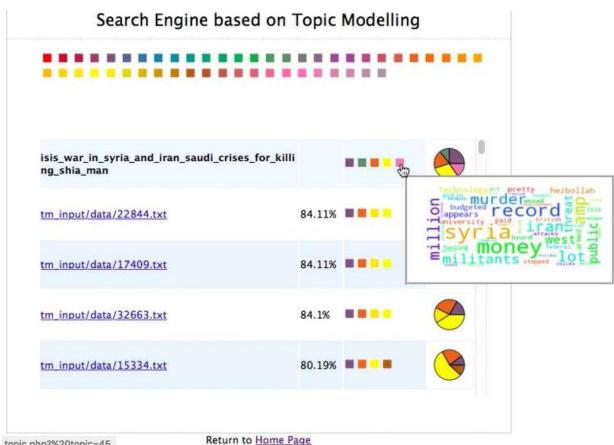


 "isis war in Syria and iran Saudi crises for killing shia man"



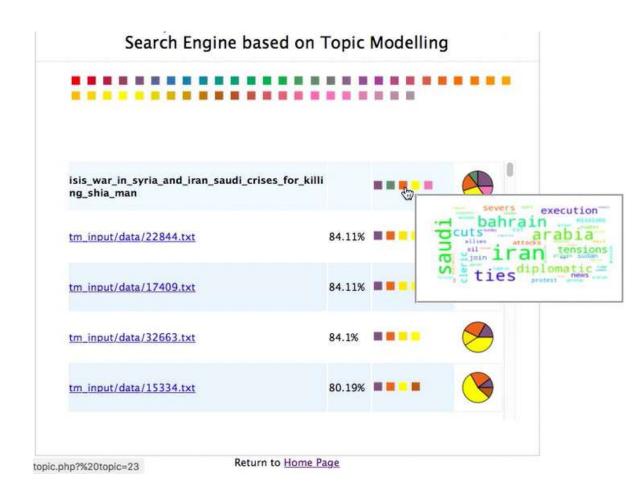
Return to Home Page

 "isis war in Syria and iran Saudi crises for killing shia man"



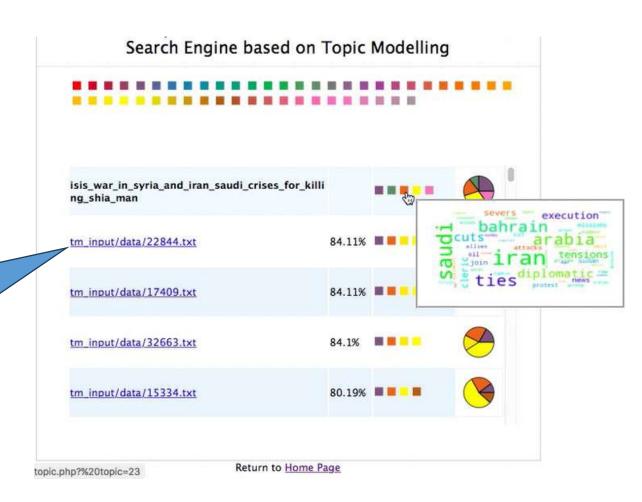
topic.php?%20topic=45

 "isis war in Syria and iran Saudi crises for killing shia man"

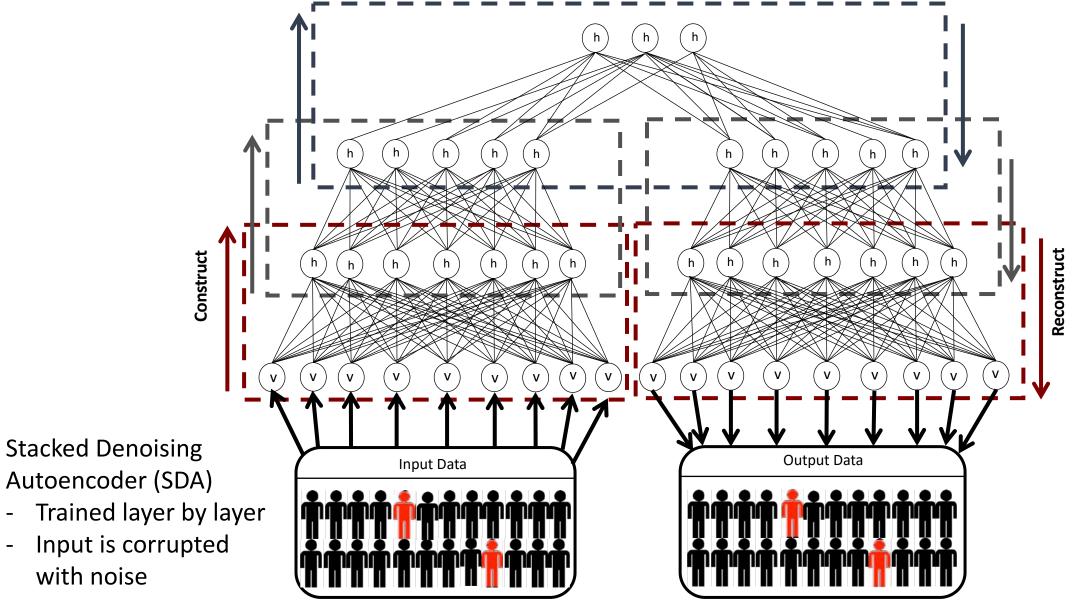


 "isis war in Syria and iran Saudi crises for killing shia man"

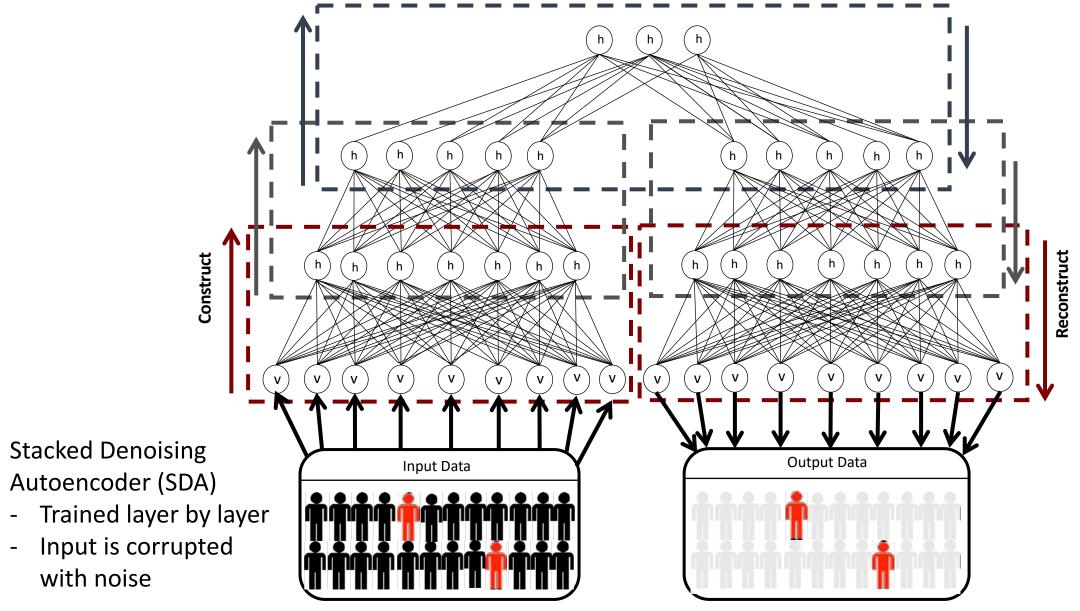
RT @LVNancy: @marylene58 Poor Amir and the other 3 American's are rotting away in #iran ......forgotten



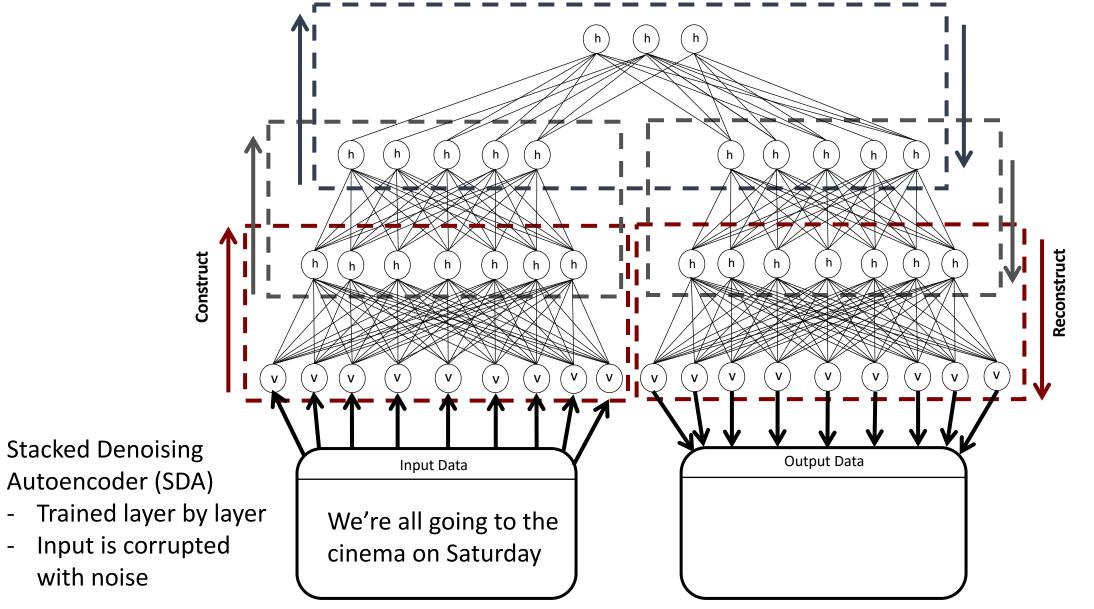
### Anomaly Detection: Unsupervised Deep Learning



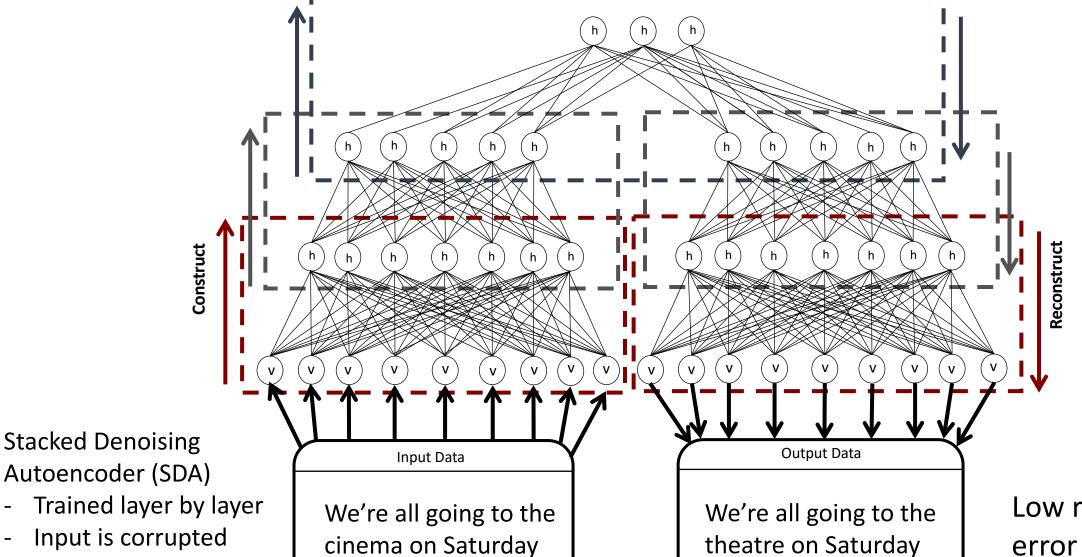
### Anomaly Detection: Unsupervised Deep Learning



### Anomaly Detection: Unsupervised Deep Learning



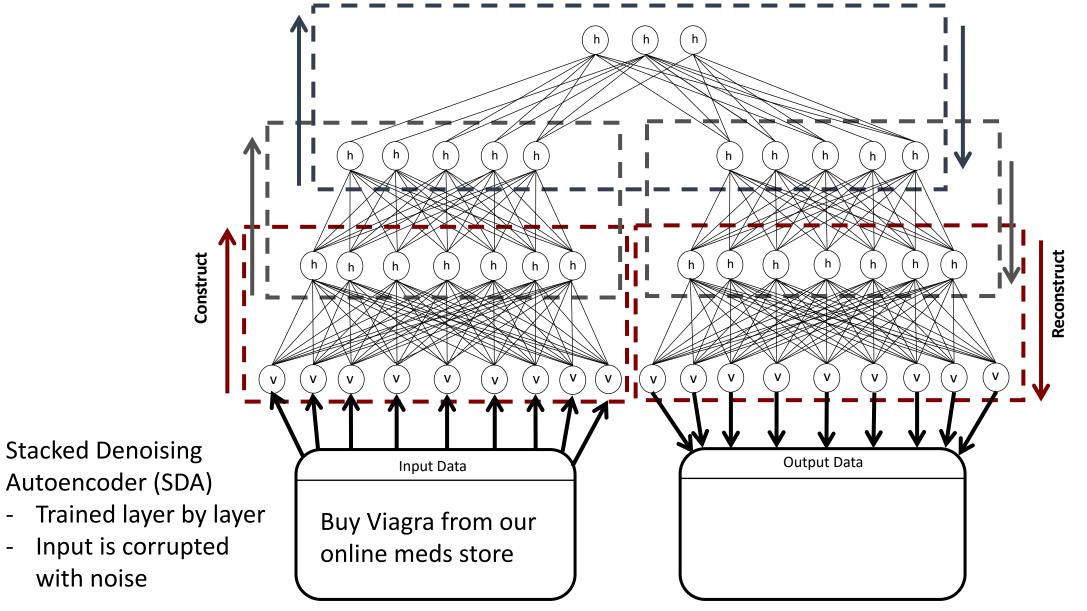
#### Anomaly Detection: Unsupervised Deep Learning



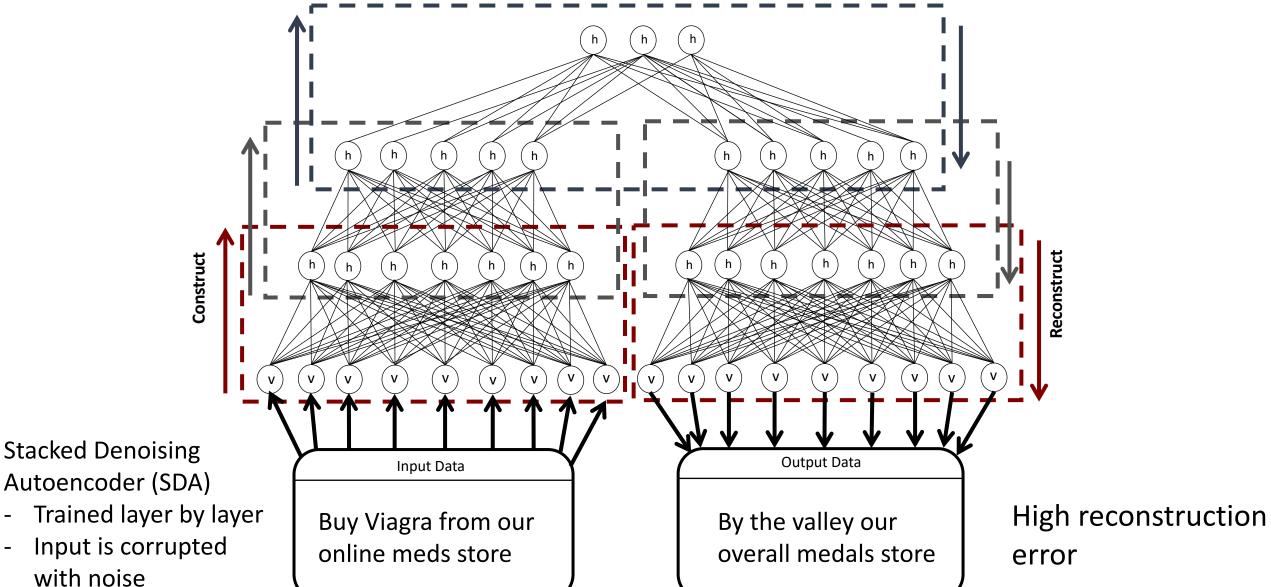
with noise

Low reconstruction error

#### Anomaly Detection: Unsupervised Deep Learning



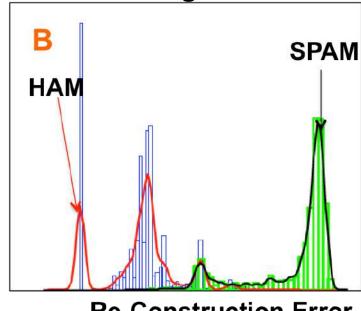
#### Anomaly Detection: Unsupervised Deep Learning



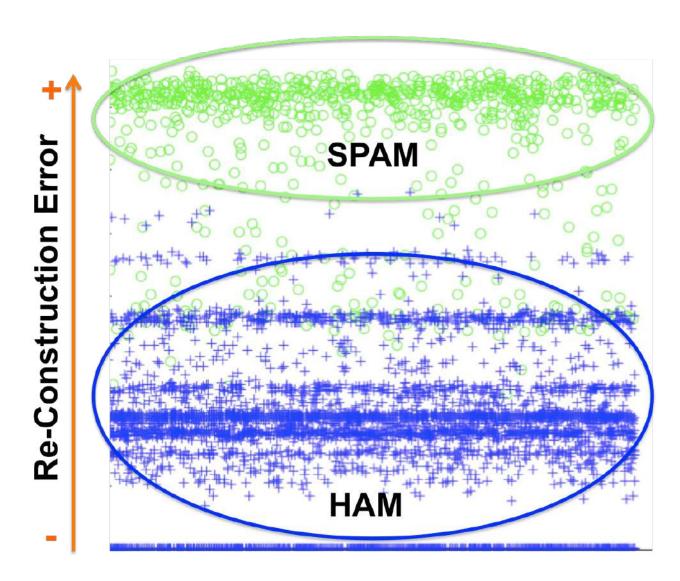
#### Example: Anomaly Identification

SPAM and HAM in SMS

- Auto-identification of SPAM from HAM in SMS messages
- 5574 SMS messages processed
- 4827 HAM messages
- 747 SPAM messages

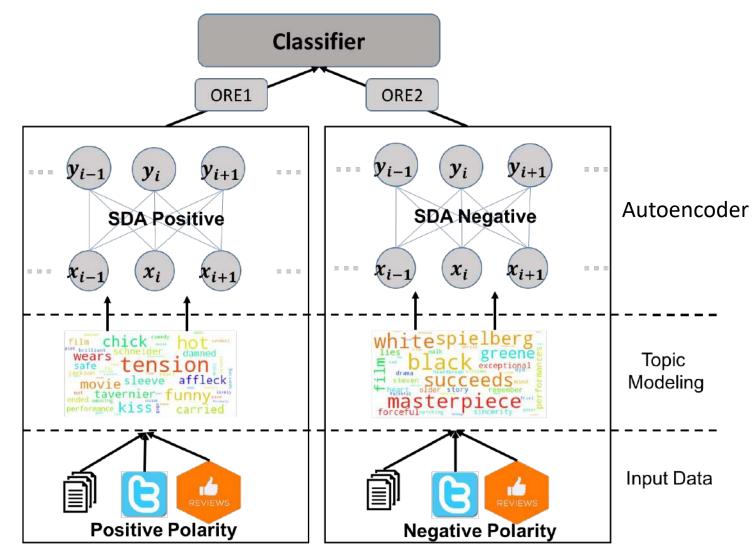


**Re-Construction Error** 

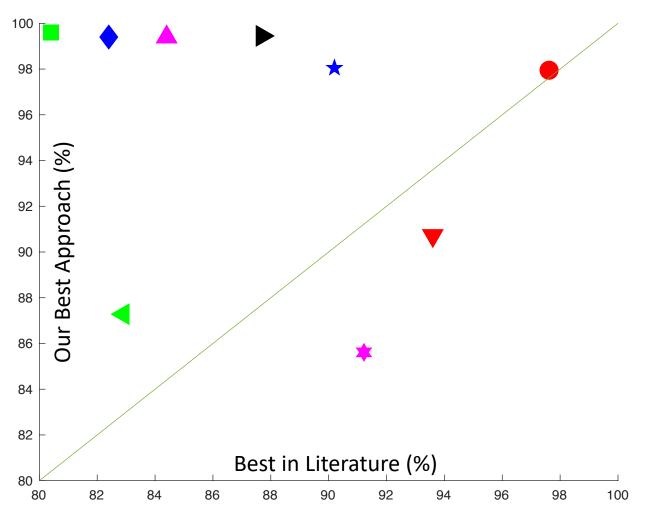


#### Multiple Labels Example: Deep Learning for Sentiment Classification

- Train an anomaly detector on each label
  - Can have many labels
  - E.g. positive & negative reviews
- Generate overall reconstruction error (ORE) for each label
- Use simple classifier on OREs to identify class



#### Performance Analysis



Problem	Best Literature	Best Our Approach
SMS Spam	97.64	97.92
MDSD-B(%)	80.4	99.6
♦ MDSD-D(%)	82.4	99.4
▲ MDSD-E(%)	84.4	99.4
► MDSD-K(%)	87.7	99.45
▼ Movie-Sub	93.6	90.72
◀ Movie-Rev1	82.9	87.28
★ Movie-Rev2	90.2	98.05
* IMDB	91.22	85.61

Beyond the topics: how deep learning can improve the discriminability of probabilistic topic modelling, PeerJ 2020

### Ordering hard text with Large Language Models

#### Movie Review:

while plagued with a plodding mess of a narrative, the sincere performance of the main character salvages the clichéd dialogue and provides some escapism from the distorted perspective of the protagonist.

Positive or Negative?

#### **Positive**

#### Neutral

#### Negative

Looking for a REAL super bad movie? If you wanna have great fun, don't hesitate and check this one! Ferrigno is incredibly bad but is also the best of this mediocrity.

#### **Positive**

#### Neutral

#### Negative

Looking for a REAL super bad movie? If you wanna have great fun, don't hesitate and check this one! Ferrigno is incredibly bad but is also the best of this mediocrity.

Worst horror film ever but funniest film ever rolled in one you have got to see this film it is so cheap it is unbeliaveble but you have to see it really!!!! P.s watch the carrot

#### **Positive**

#### Neutral

#### Negative

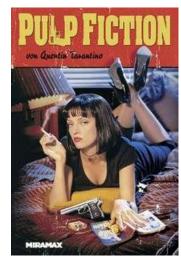
Looking for a REAL super bad movie? If you wanna have great fun, don't hesitate and check this one! Ferrigno is incredibly bad but is also the best of this mediocrity.

Worst horror film ever but funniest film ever rolled in one you have got to see this film it is so cheap it is unbeliaveble but you have to see it really!!!! P.s watch the carrot

This movie is so bad it's almost good. Bad story, bad acting, bad music, you name it.

#### LLM for classification

Classification Model	(a) Stack Exchange			(b) Fine Foods		
	Accuracy	F <sub>1</sub> Score	AUC	Accuracy	F <sub>1</sub> Score	AUC
ALBERT [34]	0.272	0.278	0.618	0.722	0.617	0.810
RoBERTa [33]	0.281	0.291	0.635	0.705	0.590	0.809
GPT2 [32]	0.285	0.298	0.622	0.765	0.738	0.813
BERT [31]	0.292	0.309	0.648	0.768	0.721	0.828



© MIRAMAX Films

This movie boasts groundbreaking direction, cinematography, screenwriting, soundtrack, and extraordinary performances (particularly by Thurman, Travolta, and Jackson).

I was looking forward to this like you wouldn't believe... but it all goes on for so long and it's not terribly witty.



© MIRAMAX Films

This movie boasts groundbreaking direction, cinematography, screenwriting, soundtrack, and extraordinary performances (particularly by Thurman, Travolta, and Jackson).

I was looking forward to this like you wouldn't believe... but it all goes on for so long and it's not terribly witty.

MARGARET POMERANZ

I actually found the film very moving, very honest, except maybe for its resolution

It is gripping stuff, with Russell Crowe so muscular and heroic in the central role and Joaquin Phoenix giving a really interesting interpretation to Commodus

MARGARET POMERANZ

I actually found the film very moving, very honest, except maybe for its resolution

The Story of Us

It is gripping stuff, with Russell
Crowe so muscular and heroic in
the central role and Joaquin
Phoenix giving a really interesting
interpretation to Commodus

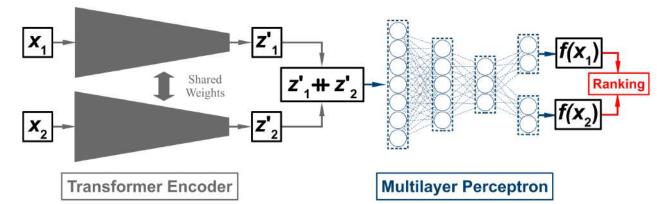
Gladiator

- Classification
  - One model per context
  - Requires 1000's of examples per context
  - Movie
  - Reviewer ...

# Pulp Fiction ET Jaws Gladiator A Haunting The Dark LEGO Cassandro in Venice Knight Movie

#### Ranking

- Can Rank with a single model
- Use two items of the same contextpivot
- Copes with:
  - Imbalanced data, Ambiguity in the data, Number of classes, unknown classes



#### Rank or Class?

	Approach	Ranking Metrics @k			Pair Labels	
2	- Ipproudi	MRR	NDCG	MAP	Accuracy	
- 5°	w/ ALBERT	0.656	0.772	0.662	0.854	
tac	w/ RoBERTa	0.671	0.780	0.678	0.882	
ch C	w/ GPT2	0.760	0.806	0.764	0.895	
(a) Stack Exchange W/ Ro W/ GF W/ BB	w/ BERT	0.762	0.814	0.768	0.910	
W	w/ ALBERT	0.970	0.982	0.976	0.985	
Revie (User)	w/ RoBERTa	0.972	0.984	0.979	0.990	
Re Us	w/ GPT2	0.975	0.986	0.982	0.991	
(b) Review (User) (A) M M M M M M M M M M M M M M M M M M M	w/ BERT	0.977	0.986	0.984	0.990	
t)	w/ ALBERT	0.972	0.984	0.976	0.981	
vie Iuc	w/ RoBERTa	0.970	0.982	0.972	0.985	
c) Reviev (Product)	w/ GPT2	0.976	0.987	0.982	0.990	
(c) Review (Product)	w/ BERT	0.974	0.985	0.981	0.990	

Rank over Class: The Untapped Potential of Ranking in Natural Language Processing (2019)

#### Rank or Class?

	Approach	Ranking Metrics @k			Pair Labels	
9	- Ipproudi	MRR	NDCG	MAP	Accuracy	
8 k	w/ ALBERT	0.656	0.772	0.662	0.854	
tac ang	w/ RoBERTa	0.671	0.780	0.678	0.882	
ch Ch	w/ GPT2	0.760	0.806	0.764	0.895	
(a) Stack Exchange	w/ BERT	0.762	0.814	0.768	0.910	
A.	w/ ALBERT	0.970	0.982	0.976	0.985	
Revie (User)	w/ RoBERTa	0.972	0.984	0.979	0.990	
Re Us	w/ GPT2	0.975	0.986	0.982	0.991	
(b) Review (User)	w/ BERT	0.977	0.986	0.984	0.990	
W. (1	w/ ALBERT	0.972	0.984	0.976	0.981	
(c) Review (Product)	w/ RoBERTa	0.970	0.982	0.972	0.985	
c) Reviev (Product)	w/ GPT2	0.976	0.987	0.982	0.990	
<u>ල</u> ල	w/ BERT	0.974	0.985	0.981	0.990	

Classification Model	(a) Stack Exchange			
	Accuracy	F <sub>1</sub> Score		
ALBERT [34]	0.272	0.278		
RoBERTa [33]	0.281	0.291		
GPT2 [32]	0.285	0.298		
BERT [31]	0.292	0.309		

Rank over Class: The Untapped Potential of Ranking in Natural Language Processing (2019)

#### Interested in your problem

- Too much of AI is focused on the same small collection of datasets
- Interested in novel and interesting data



stephen.mcgough@Newcastle.ac.uk



John Graham - CEO







DISTINCTIVE



# THE PROBLEM WITH TRADITIONAL PUBLISHING

## NATURAL RESOURCE INTENSIVE

# 10 LITRES OF FRESH WATER = 1 SHEET OF A4. 1000 MAGAZINES = 1 PINE TREE.

# THIS YEAR: 70 MILLION ACRES OF FOREST.... CULLED

THE SIZE OF NORWAY

# WE PRODUCE 160K PLASTIC BAGS PER SECOND

# DISTRIBUTION MEANS HIGH SCOPE 3 EMISSIONS

## BY2040 – FRESH WATER SHORTAGE

# BY 2100 – NO RAIN FORESTS

# WENED TO COMMUNICATE

SUSTAINABLY

#### NEXT GENERATION PUBLISHING & PR PLATFORM

### REVEELA COM

WE KNOW WHO. WHEN.... AND WHY.

# REVEELA UNDERSTANDS THE CONTEXT OF CONTENT.

# IT FINDS RELEVANT AUDIENCES...

### EVERY LANGUAGE

### EVERY COUNTRY

## 2 SECONDS

## ZERO SHOT LEARNING

MINIMALRETRAINING

CONSIDERABLE ENERGY
SAVING

### 90% REDUCTION IN CARBON FOOTPRINT

### 400% INCREASE IN ENGAGEMENTS

#### VIDEO of DEMO

https://vimeo.com/842548845

www.reveela.com

# Chat is Not All You Need!

Use LLMs to unlock value from your data Reo Ogusu









# Al Focused Software Development and Consultancy

Amplify Business Impact and Unlock New Possibilities



















# Agenda

01
Why Chat
UX is Hard

02
Non-Chat
Applications

03 Demo

O4
Tips & Final
Thoughts



# The chat interface led to an explosion of users!

# A Cambrian explosion of products (mostly chat based)

- Customer support
- Q&A
- Talk to documents







Character.Al

Quickchat

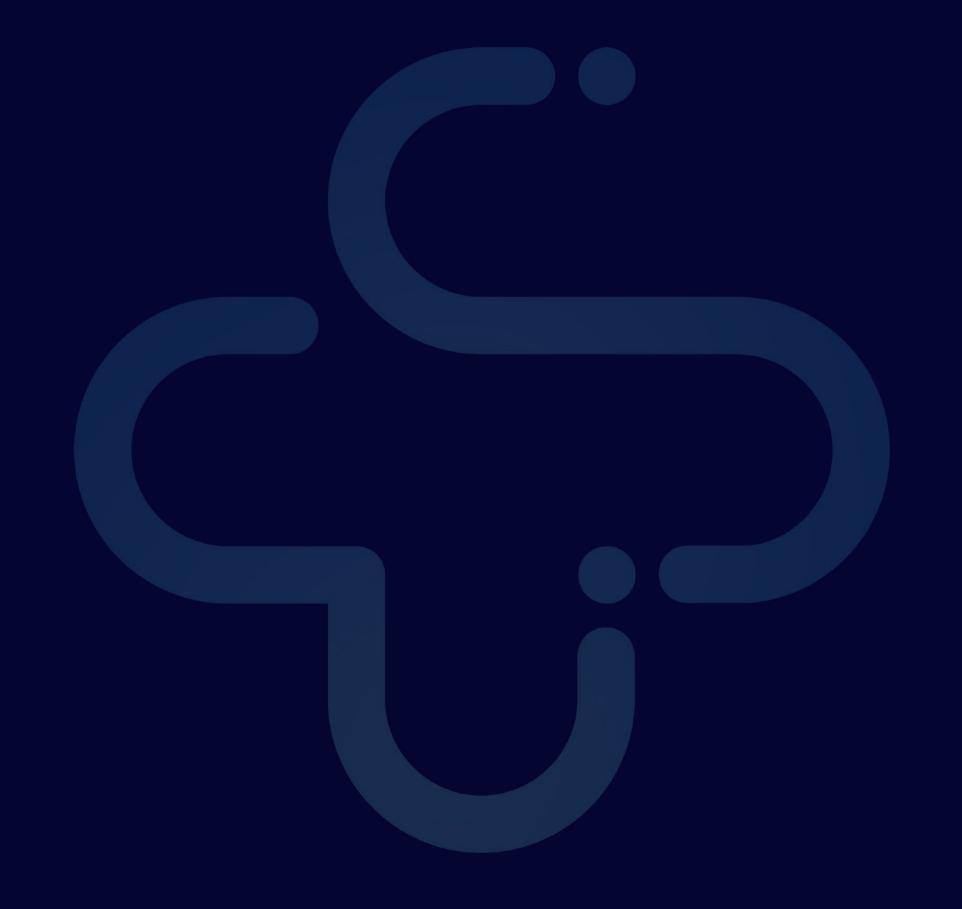








# Why chat based UX is hard?





# Chat UX is hard to get right

# Users are expected to:

- Have knowledge about what you are looking for
- Ask in a way that works best for LLM
  - Chain of Thought prompting
  - Few-shots prompting

### **Chain of Thought Prompting**

#### Input

- Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?
- A: Roger started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls. 5 + 6 = 11. The answer is 11.
- Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

#### **Model Output**

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9.

https://arxiv.org/pdf/2201.11903.pdf

#### Few-shot

In addition to the task description, the model sees a few examples of the task. No gradient updates are performed.

```
Translate English to French:

sea otter => loutre de mer

peppermint => menthe poivrée

plush girafe => girafe peluche

cheese => prompt
```



# More things to consider

### Token limit

gpt-3.5-turbo allows 4k (or 16k) context

### Hallucination risk

LLM can make stuff up when it doesn't know something

### Response speed

It may take 1 – 60 seconds to get a response

### Data privacy

Data sent to ChatGPT through their UI is used for their training



# Chat is Not All You Need

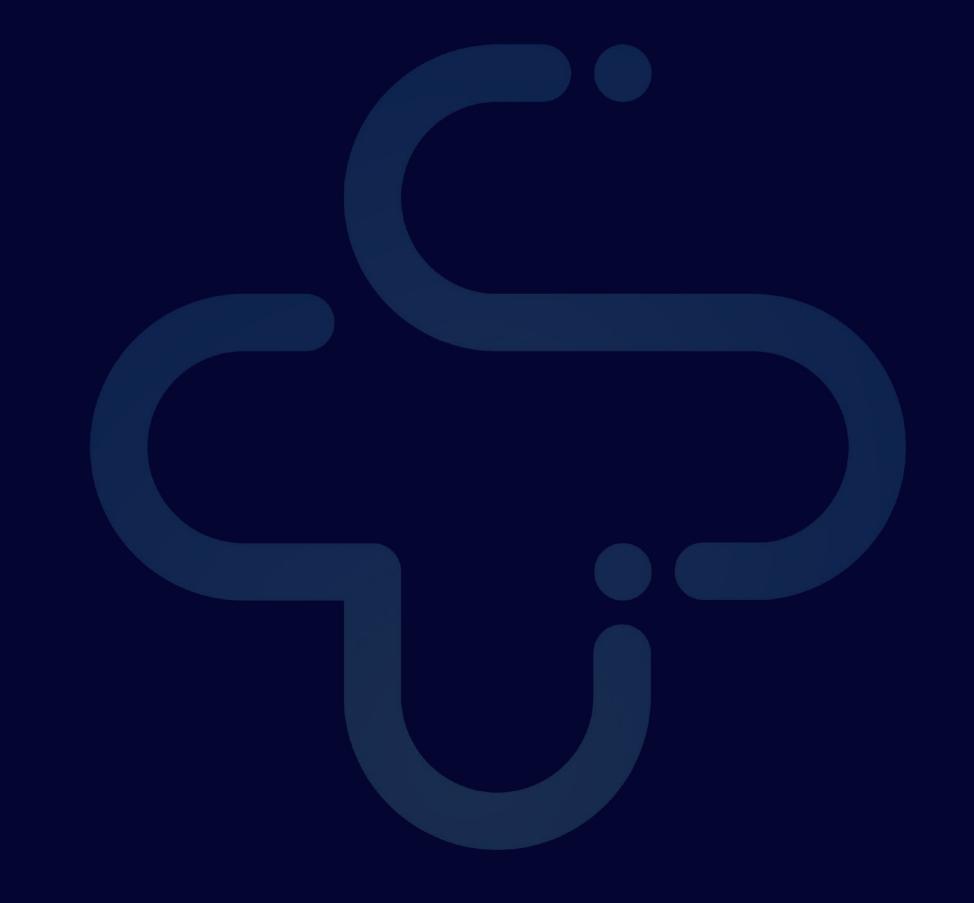
# LLM has powerful applications even without a chat interface!

### **Case studies**

- Data cleaning / data linkage
- Unstructured data standardization
- Web scraping



# Non-chat Applications





# Use Case 1: Data cleaning & linkage

Name	Phone number		
Adam Baker	"012345678"		
Chris Jones	"0111111"		

Name	Phone	Address
Adam Baker	"+44 987654321"	Leeds
C. Jones	"+44-111-1111"	London

### Table 1

### Table 2

### **Prompt:**

Look at the information below:

Person 1:

Name: Chris Jones Phone: 0111111

Residence: Unknown

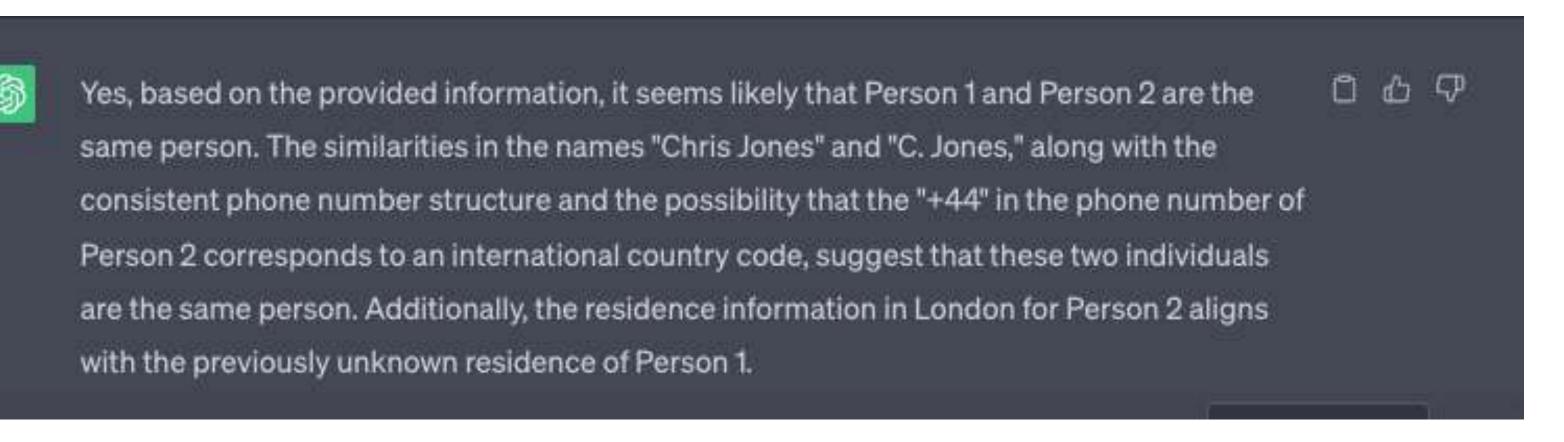
Person 2:

Name: C. Jones

Phone: +44-111-1111
Residence: London

Q: Is Person 1 and Person 2 the same person?

### **GPT Answer:**

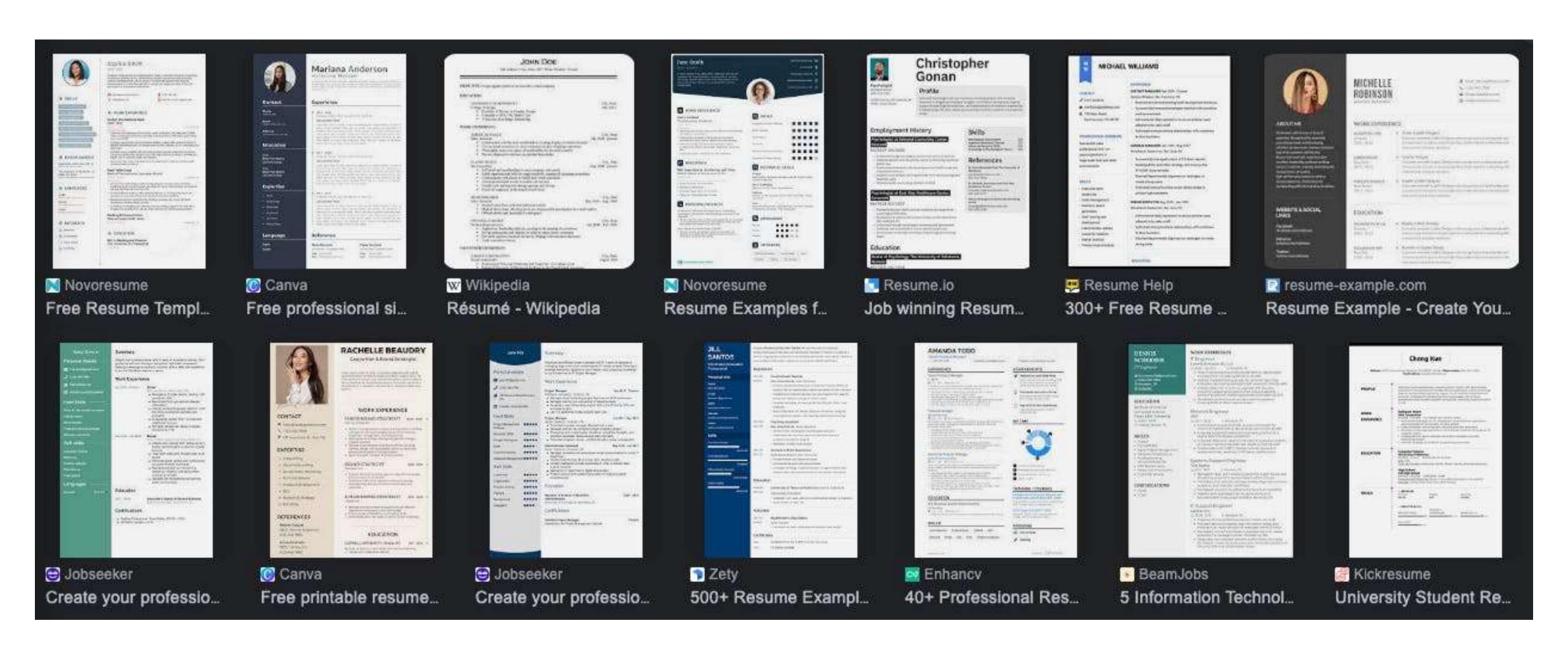


If scalability is an issue, you can also have LLM create the rules!

### **Use LLM reasoning capability**



# Unstructured data standardisation





# Use Case 2: Unstructured data standardisation

#### CHRONOLOGICAL (HUMAN/SOCIAL SERVICE)

#### IM A. SAMPLE X

3083 North South Street, Apt. A-1 Grand Island, Nebraska 68803 (308) 308-3083 imasample10@xxxx.net

#### OBJECTIVE

Seeking Position in Human/Social Service Administration or related field utilizing strong academic background, experience and excellent interpersonal skills

#### **EDUCATION**

BS in Human & Social Service Administration, Bellevue University, Bellevue, NE (Jan 20xx)
 Dean's Scholar
 GPA: 3.81/4.00

AAS in Human Services (Dec 19xx), 75-Hr Basic Nursing Assistant Program (Jan 20xx)
Central Community College—Hastings Campus, Hastings, NE

#### WORK HISTORY

Day Rehabilitation Specialist, Greater NE Goodwill Industries, Grand Island, NE (June 20xx - Present)

- Manage a caseload of twenty consumers, assist them in setting and reaching individual plans
- Facilitate group sessions on Mental Illness, Stress Management and Healthy Relationships
- Plan and implement social activities for consumers
- Coordinate and conduct team meetings
- Process billings, manage petty cash fund, and oversee operations in supervisor's absence

Assistant Receptionist, Tiffany Square Care Center, Grand Island, NE (Jan – June 20xx)

- Arranged and facilitated weekend activities for residents
- Contacted families to set up dates and times to review and discuss care plans
- Delivered and read mail to residents, providing companionship and social interaction
- Filed confidential paperwork and provided receptionist/administrative support for the Center

#### Employment Trainer, Central NE Goodwill Industries, Grand Island, NE (Aug 19xx – May 20xx)

- Managed a caseload of twenty consumers and provided on-the-job coaching to help them succeed
- Conducted group job search training sessions and assisted consumers with completion of job applications, cover letters and resumes

Criminal Justice/Shelter Advocate, Crisis Center Inc & Family Violence Coalition, Grand Island, NE (July 20xx – Oct 20xx)

- Responded to crisis calls and provided support to victims of domestic abuse
- Completed paperwork to document circumstances surrounding alleged abuse for judicial review

Social Services Assistant, Tiffany Square Care Center, Grand Island, NE (Jan 20xx – Sept 20xx)

- Conducted tours, provided orientation and general assistance for new residents
- Completed social histories, inventoried clothing, and met one-on-one with residents to help them understand their rights and responsibilities
- Assisted the Center in meeting critical staffing needs during peak times by working as a certified nursing assistant, dietary aide, receptionist and van driver

#### COMMUNITY SERVICE

Volunteer, Women's Health Services, Grand Island, NE (Fall 20xx – present)

- Assisted professional staff and participated in one-on-one discussions with women seeking advice on health-related issues
- Observed group training sessions to develop the skills needed to facilitate groups in the future

### Syft uses Al to supercharge your candidate search

Discover the features that will have you hiring in record time. Syft integrates directly into your ATS or CRM so you don't need to change your existing tools and workflows!

# LLM model

```
role="system",
      You are a helpful assistant that parses a raw resume into a structured format.
      YOU MUST leave the fields blank if they are not present in the resume
conversations.add_message(
   role="user",
  content="""
      John Doe
      Front End Web Developer
      Leeds
      Work Experience
      December 2019 to March 2020
      At Google, I was employed to work as part of a small team of developers to complete
      with a tight deadline.
conversations.add message(
          "location": "Leeds",
          "work_experience": [
                  "company": "Google",
                  "position": "Front End Web Developer",
                  "start_date": "December 2019",
                  "end_date": "March 2020",
                  "description": "At Google, I was employed to work as part of a small to
 Few shots prompting
conversations.add_message(role="user", content=raw_resume)
```

# name: 'IM A . SAMPLE X'

Result

```
name: 'IM A . SAMPLE X'

phoneNumbers:
- '308-308-3083'

websites:
- ''

emails:
- 'imasample10@xxxx.net'

dateOfBirth: ''

addresses:
- street: '3083 North South Street, Apt. A -1'
    city: 'Grand Island'
    state: 'Nebraska'
    zip: '68803'
    country: ''

summary: 'Seeking Position in Human/Social Service Administration or field utilizing strong academic background, experience and excellent interpersonal skills'
```

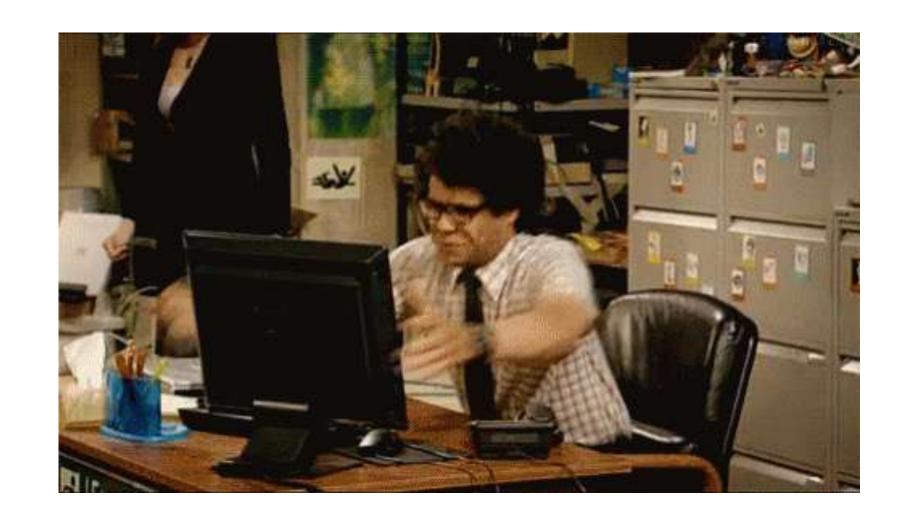


# Use Case 3: LLM-powered Web Scraping

# Before scraping you need to...

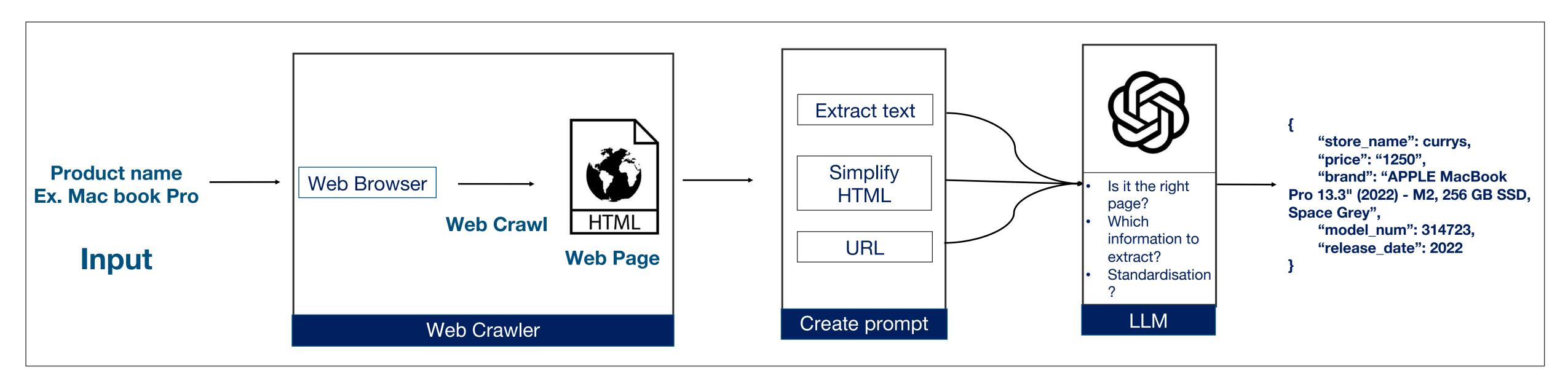
- Identify web sites you want to scrape
- Create a custom-code to scrape information from that website
- Create a post processing to standardise the extracted information

And if the website updates, you need to re-do the custom-code!





# Implementing LLM-powered Web Scraping system





### Automatically crawl, scrape, and populate

Target:	Mac	book	Pro
iaiget.	IVIac	DOOK	LIC

Website	URL	Price	Brand	Model #	Release date
??	??	???	???	???	???
??	??	???	???	???	???
??	??	???	???	???	???
??	??	???	???	???	???
??	??	???	???	???	???

Target: N	lac b	ook	Pro
-----------	-------	-----	-----

Website	URL	Price	Brand	Model #	Release date	
Amazon.co.uk	https://www.ama	£3,049.97	Apple 2023 Ma	null	1/24/2023	
??	??	???	???	???	???	
??	??	???	???	???	???	
??	??	???	???	???	???	
??	??	???	???	???	???	

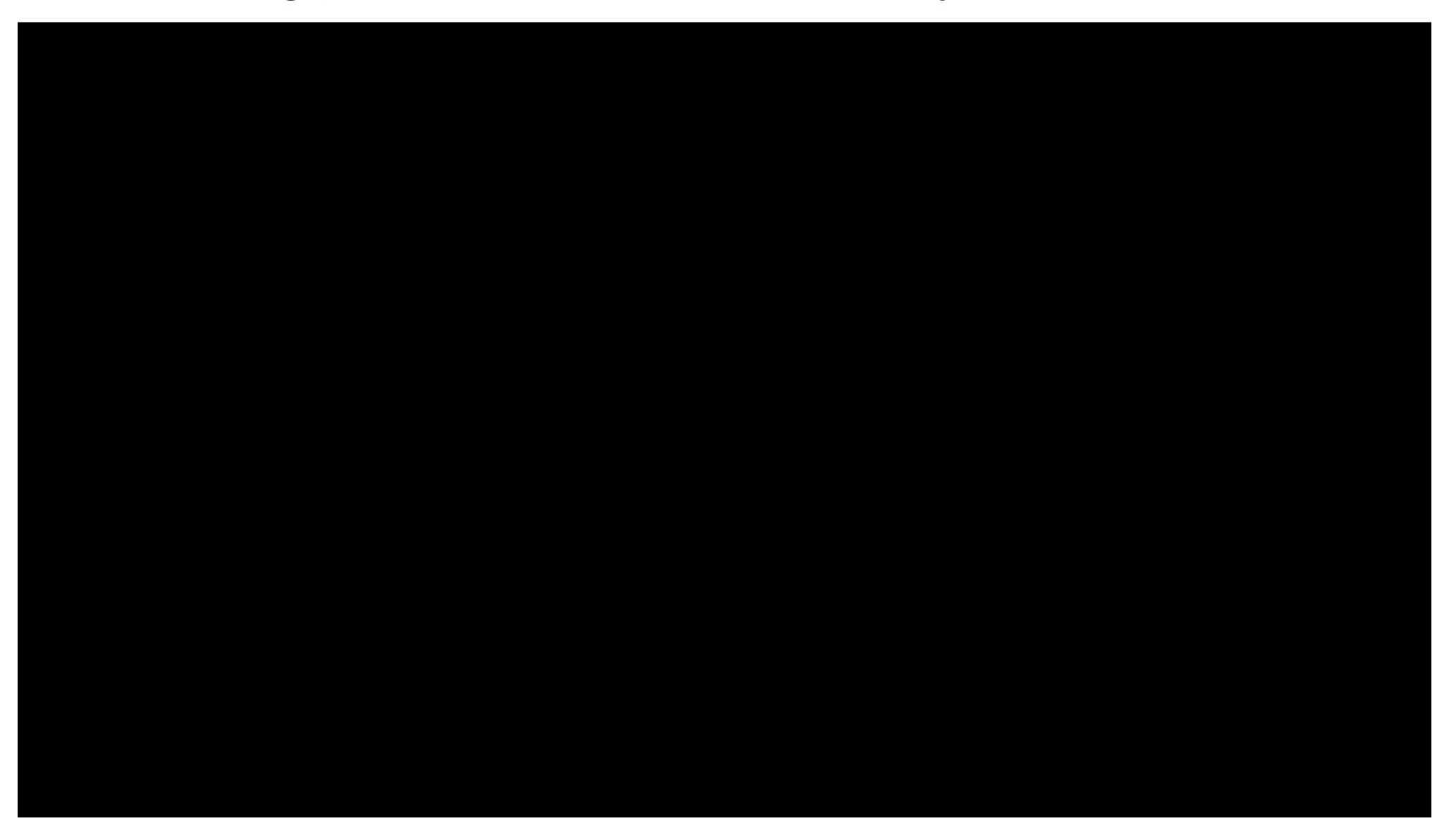
# Demo – LLM-powered Web Scraper







# Researching products in a traditional way









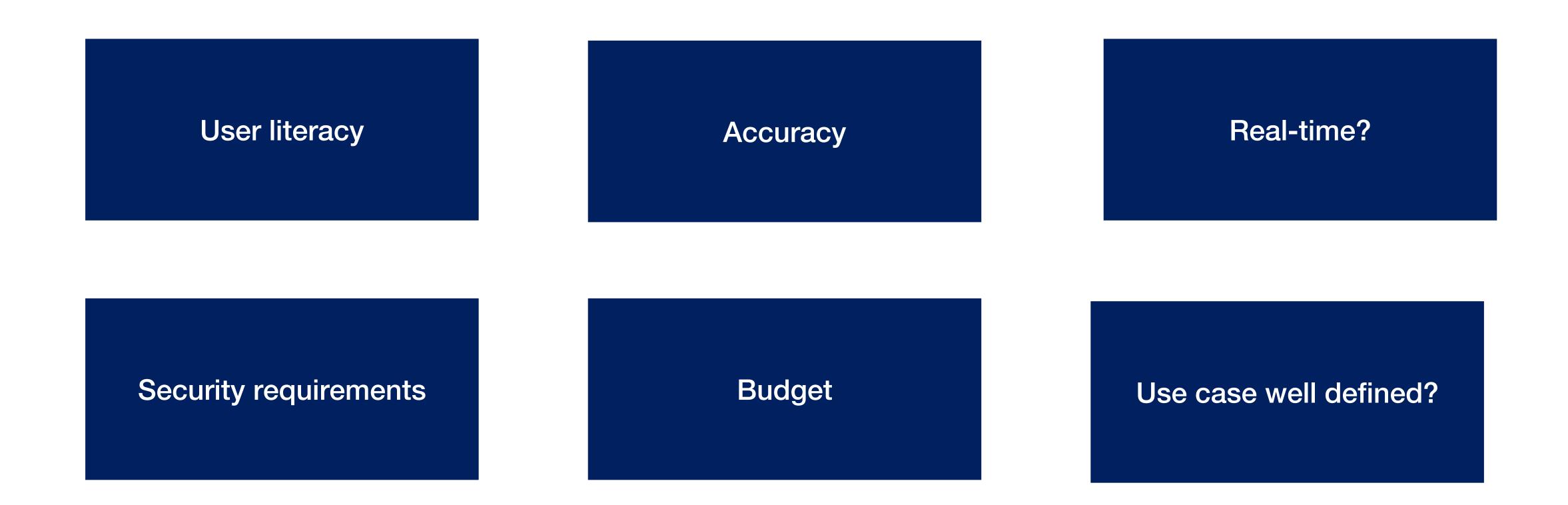


# Tips & Final Thoughts





# Variables to consider for LLM products



Important to explore different UX for LLM products



# Things to consider

- Do I really need to use LLM?
- GPU shortage
- LLM is a component not a solution
- Consider caching or traditional methods
- Fight the temptation!



# Things to consider

- Do I really need to use LLM?
- GPU shortage
- LLM is a component not a solution
- Consider caching or traditional methods
- Fight the temptation!



# LLM is still in "development"



# The only way to learn is by building!

# Reo Ogusu





in Ogureo



@ogureo

Thank you!



NETWORK PORTAL



### Our Vision

"A Connected Ecosystem for industry: fostering partnerships and driving success."



## Who is it for ?







### Clusters

Valuechain NETWORK PORTAL

- Transform from a static directory to an interactive and engaging platform
- Connect, collaborate and improve together across sectors by connecting with cross-domain clusters
- Offer exclusive content and updates to their members
  - Regular newsfeeds
  - Industry insights
  - Training webinars
  - Tenders & opportunities
- Enhance engagement, impact, visibility and opportunities for clusters and their members based on capabilities capacities and components, leading to business matchmaking and alignment to funding, tenders, grants and collaborations.
- Full analytic integration into the involvement of your members across the platform leading to comprehensive insight into KPI delivery.

"We have mapped the additive manufacturing community across the UK using Valuechain's Network Portal. It helps us manage our community, and make it visible and accessible. Being able to engage the industry directly, in this targeted and industry-specific environment is incredibly beneficial."

Joshua Dugdale Head of Additive Manufacturing UK



## Industry Pain points

#### **Unknown Capability**

Not what they do at the moment but what they CAN DO

#### **Lacking Resources**

many multinational companies are immersed in a crisis: the lack of various resources

#### **Potential discovery**

Potential discovery is key to business innovation



#### Innovation difficulty

only 6% of executives are actually satisfied with their innovation performance.(source: McKinsey)

#### **Multidisciplinary Challenge**

Communication usually became the biggest challenge for businesses transboundary

#### Collaboration

Collaboration also can be costly and time-consuming

**Customised Tenders Feed Explore new** opportunities, be found by Grow your **Pivot to Growing Markets** Capability Visible Worldwide potential business customers, use your capability in Partner for Higher Value Work higher value jobs

www.valuechain.com





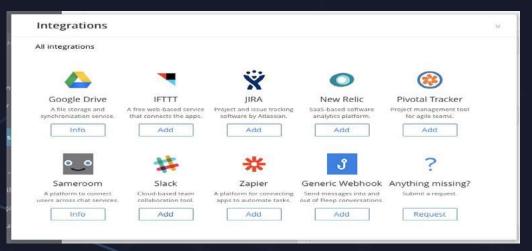
#### **SMEs**

- Connect with other <u>SMEs members</u>, associations and clusters to build valuable partnerships
- Access exclusive content and updates, including training webinars, industry insights, and regular newsfeeds
- Enhance visibility and opportunities to grow your business through increased engagement and collaboration
- Improve business performance and competitiveness through access to a comprehensive platform that provides valuable resources and connections
- Find project partner based on similar or complementary capability

#### Tech Solution providers

Target beneficiary group of tech start-ups, and scaleups, including some who are already aware and others who don't yet know the supply chain landscape and potential growth opportunities in relation to it.

- Offer your technology solutions to a community of users who are actively looking for solutions to enhance their businesses
- Seamless API integration to connect to platform
- Increase brand visibility and recognition as a trusted technology provider





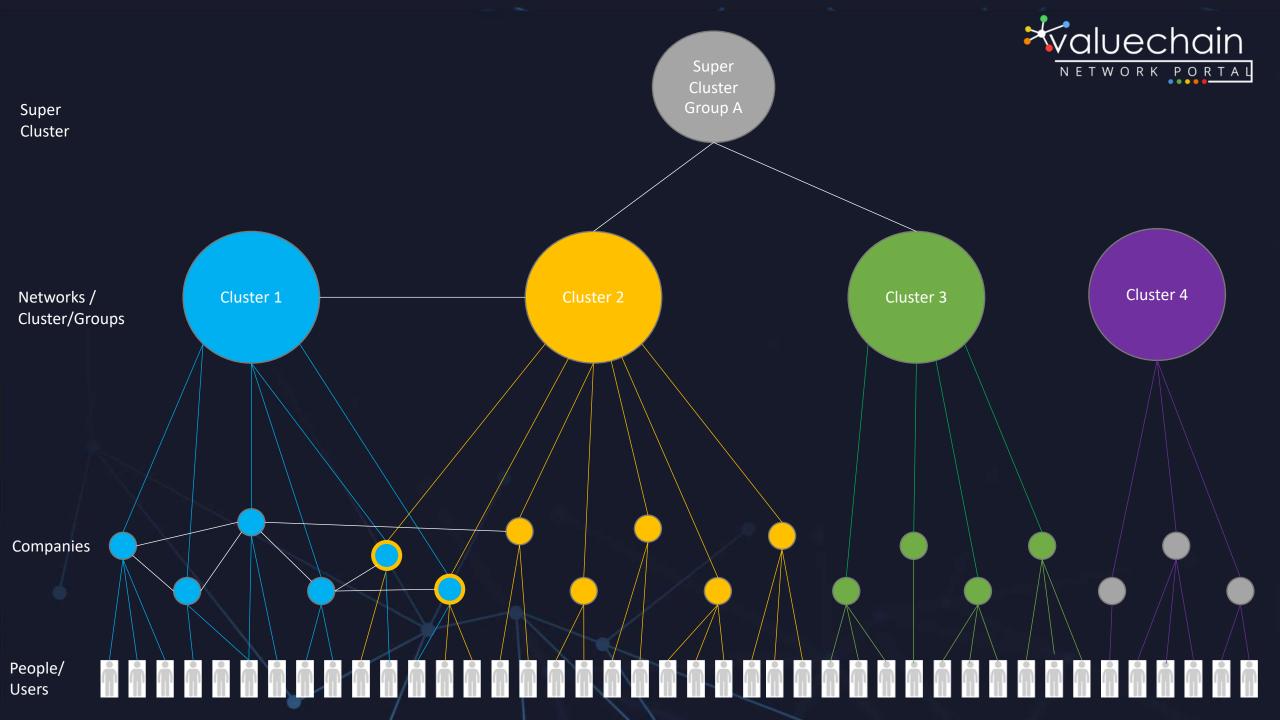
### Why do we believe there is value in building a connected ecosystem of clusters in Supply chain & Manufacturing?

#### For industry...

Our approach is unlike a traditional marketplace and different to what is available in the market currently

- Enabling the creation of 'on-demand' supply chains
  - Providing agility to address emerging market opportunity
  - Net Zero, Reshoring, Circular economy, Levelling Up
  - E.g. Hydrogen, BMW battery Boxes, Olympics, Londesborough
- Rapid reconfigure of existing supply chains
  - Responding to disruption from external forces (e.g. Pandemic, Suez canal closure)
  - Helping to address risk, resilience & localised supply
  - E.g. Toilet modules, Big Press Capacity, Black swan events
- Open application framework & open business model
  - Innovative open technology approach
  - Enabling the key element of success open business models

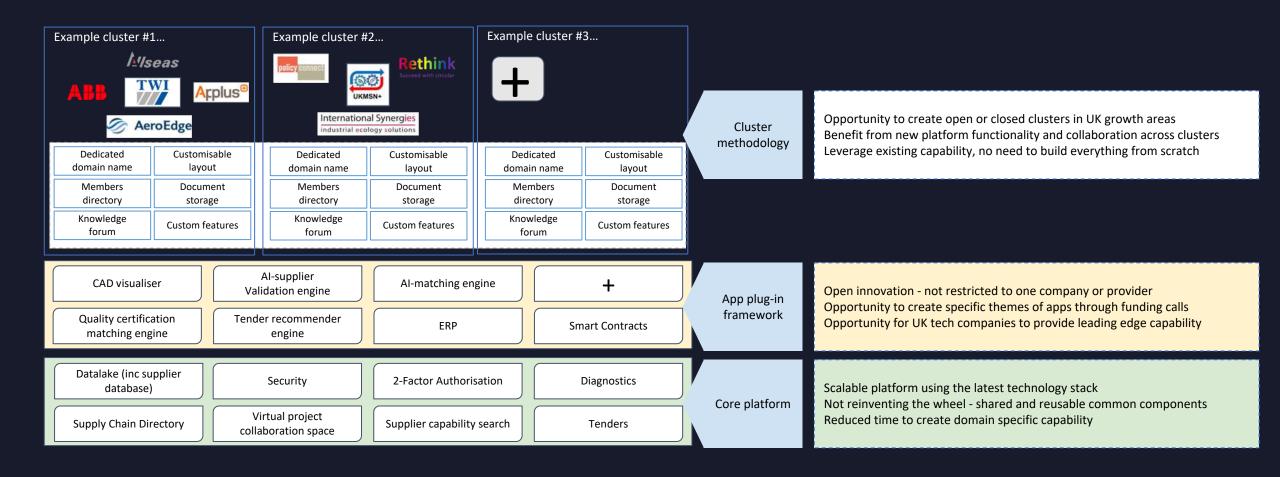
- Bringing together industry participants
  - Tenders and manufacturing capability (SMEs suppliers)
  - UK IT companies with automated value add tools (apps)
- The opportunity to identify capability gaps in UK supply base
  - Gaps can then be research funded, or targeted with overseas companies with the right capability
  - E.g. Singapore government research arm (A\*Star)
- Projected adoption and use cases
   The Gear and Tooling Manufacturers association
  - The Offshore Wind association
  - The Welsh Automotive forum







A scalable, sustainable and innovative approach





### Our Ambition to improve

Ventilator Challenge – lost £143m of Public Money



Societal – Technology – Black Swan
Driving Faster Change

#### **Todays Ventilator Challenges**

- 1. Hydrogen Economy Supply Base
- 2. Electric Vehicles Supply Base
- 3. Electric Charging Infrastructure
- 4. Micromobility
- 5. Light Rail
- 6. Green Economy
- 7. Reshoring

### Growth / Innovation / Competitiveness / Resilience

- The ability to build a supply base 'on demand' that can be quickly configured to address the challenges of Net Zero, Reshoring, new markets (such as Hydrogen), Circular economy and the increasing number of black swan events.
- The ability to quickly reconfigure the supply chain as objectives change (speed, CO2, capacity) or disruptions occur.
- Improved supply chain visibility and automated monitoring of signatures to reduce disruption losses.
- Create new capability e.g. Railway Manufacturers toilet modules use case
- Quickly segment and structure the marketplace capability database for needs of new markets such as light rail, micromobility, medical devices, electric vehicles. E.g. BMW use case
- Using ecosystem for identifying capability gaps within the UK supply base. E.g. Singapore government research arm (A\* Star) use case



### Current traction

- 61 assocations onboard and 6800+ manufacturing companies in 10 months.
- Valuechain has secured a contract with ADS to provide an Appstore and marketplace for the UK's aerospace SME digitalization program as part of FTL's SC21 program.
- Valuechain is in contention for selection by the UK government's Digital Supply Innovation Hub as the country's collaboration and intelligence platform.
- Valuechain is working on an EU-funded collaborative project aimed at developing the world's first app-store
  focused on enhancing SME manufacturing productivity.
- Valuechain is an official partner of Edge Digital, powering their Digital Assessment app.
- We have won a project officially to build SUPPLY CHAIN resilience tool on network portal in partnership with Warwick Manufacturing Group & Digital Supply chain hub

## Use-Case Example





Regional Development Agency driven project

No local supplier of toilet modules, but identified process and skill requirements

Use network portal to identify possible partners to address opportunity Use network portal to create a new cluster, Build prototype for customer

## Our Offering



#### **SME**

#### Free

- Basic profile creation
- Basic communication and messaging functionality for connecting with other members
- Access to industry-specific news and updates
- Connect to up-to 2 additional open clusters
- Limited access to tenders and other business opportunities

#### <u>SME+</u> £99/m

- Connect to up-to 10 additional open clusters
- Ability to request membership and join up-to 5 closed clusters
- Advanced search functionality,
- Access to the AI recommendation engine for finding relevant networks, members to connect to, tenders and more intelligent recommendations.
- The ability to receive notifications when new tenders are posted that match your company's criteria.
- Priority access to support and customer service.

### **Enterprise** Contact us

#### Everything in SME+

- On Demand Supply Chain creation
- Supply Chain Resilience Mapping
   And more ..

#### Cluster

#### £499/m

- Upload and manage a directory of members
- the ability to communicate with other association
- The ability to post and bid on tenders,
- Get new member request through the platform
- Custom branded front page for the association



Click for brochure